



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 15, 2013

Mr. Jacob Counts
Chalet RV
124 41st Avenue SE
Albany, OR 97322

NVS-215KS
13V-347

Subject: Unexpected Unfurling of the Awning

Dear Mr. Counts:

This letter serves to acknowledge Chalet RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHALET TRUCK CAMPERS/DS116RB/2013-2014
CHALET TRUCK CAMPERS/TS116/2013-2014
CHALET TRUCK CAMPERS/TS116FB/2013-2014
TAKENA/1860/2013-2014
TAKENA/1865/2013-2014
TAKENA/2265/2013-2014

Mfr's Report Date: August 7, 2013

NHTSA Campaign Number: 13V-347

Components:
EQUIPMENT

Potential Number of Units Affected: 45

Problem Description:

Chalet RV is recalling certain model year 2013-2014 TS116FB, TS116, and DS116RB truck campers manufactured February 2013 through May 2013; and certain model year 2013-2014 Takeda 1860, 1865, 2265 travel trailers manufactured February 2013 through May 2013. Due to a design change in the Dometic-brand power awning motor assembly, the motor assembly screws may unknowingly shear.

Consequence:

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Chalet RV will notify owners, and dealers or Dometic staff will replace the affected motors with one of a different design. The manufacturer has not yet provided a notification schedule. Owners may contact Chalet RV at 1-541-791-4610 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Chalet RV must submit a sample of the envelope in which you intend to mail the recall notice to owners. The words "SAFETY," "RECALL," and "NOTICE," in any order, must be printed on the envelope in all capital letters, in a type larger than that used in the address section, and in a manner distinguishable from the other type in a manner other than size (for example, in a different font or color).

We have been informed that Dometic will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Chalet RV is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Chalet RV to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement