

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 9, 2013

Ms. Carmen Benavides Director, Product Investigations General Motors LLC 3001 Van Dyke - Mail Code 480-210-2V1 Warren, MI 48090-9055

Subject: Rear Brake Caliper Bolts/FMVSS 135

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: CHEVROLET/SUBURBAN/2014 CHEVROLET/TAHOE/2014 GMC/YUKON/2014 GMC/YUKON XL/2014

Mfr's Report Date: August 5, 2013

NHTSA Campaign Number: 13V-342

Components:

SERVICE BRAKES, HYDRAULIC

Potential Number of Units Affected: 10

Problem Description:

General Motors is recalling certain model year 2014 Chevrolet Suburban vehicles manufactured July 9, 2013, through July 22, 2013; and 2014 Chevrolet Tahoe vehicles manufactured July 16, 2013, through July 23, 2013; and model year 2014 GMC Yukon vehicles manufactured July 13, 2013, through July 18, 2013; and model year 2014 GMC Yukon XL vehicles manufactured on July 22, 2013. The rear brake caliper bolts may not be fully tightened. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light Vehicle Brake Systems."

Consequence:

Loose caliper bolts may cause reduced braking performance and result in lengthened stopping distances, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will inspect the bolts on both rear brake caliper brackets. Any bolts found loose will be replaced and tightened. This service will be performed, at no charge. Owners may contact Chevrolet at 1-800-222-1020 and GMC at 1-800-462-8782. GM's recall number is 13247.



1200 New Jersey Avenue SE Washington, DC 20590

NVS-215KS

13V-342

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigations

Enforcement

