



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 9, 2013

Mr. Garrett Carolus
Technical Manager
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NVS-215KS
13V-338

Subject: Stabilizer Jacks May Fall From Trailer

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/BULLET/2013
KEYSTONE/PASSPORT/2013

Mfr's Report Date: July 29, 2013

NHTSA Campaign Number: 13V-338

Components:
EQUIPMENT

Potential Number of Units Affected: 2,336

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2013 Bullet and Passport trailers manufactured October 1, 2012, through March 5, 2013. The mounting fasteners for the stabilizer jacks may fail causing the jack to become loose and separate from the vehicle.

Consequence:

If the fasteners fail and the jack separates from the vehicle, it would become a road hazard, increasing the risk of a crash.

Remedy:

Keystone will notify owners, and dealers will replace the mounting fasteners. The recall is expected to begin in August 2013. Owners may contact Keystone Customer Service by calling 1-866-425-4369. Keystone's recall number is 13-196.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement