



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 9, 2013

Mr. Brad Wall
Customer Relations/Warranty Manager
Triple E Recreational Vehicles
PO Box 1230
Winkler, MB, Canada, 00 R6W 4C4

NVS-215KS
13V-334

Subject: Unexpected Unfurling of the Awning

Dear Mr. Wall:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
REGENCY GT/GT24MB/2013
REGENCY GT/GT27S/2013
REGENCY GT/GT29T/2013

Mfr's Report Date: July 8, 2013

NHTSA Campaign Number: 13V-334

Components:
EQUIPMENT

Potential Number of Units Affected: 5

Problem Description:

Triple E is recalling certain model year 2013 Regency GT29T, GT27S, and GT24MB motorhomes manufactured in March 2013. Due to a design change in the power awning motor assembly, the motor assembly screws may unknowingly shear.

Consequence:

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Triple E will notify owners and Dometic staff will replace the affected motors with one of a different design. The recall is expected to begin in August 2013. Owners may contact Triple E at 1-877-992-9906 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We have received Triple E's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

We have been informed that Dometic will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Triple E is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Triple E to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement