



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 2, 2013

Mr. Bill Nicolle  
Daimler Buses North America  
350 Hazelhurst Road  
Mississauga, Ontario, 00 L5J 4T8

NVS-215KS  
13V-325

**Subject:** Wheelchair Lift Armored Cable Short Circuit

Dear Mr. Nicolle:

This letter serves to acknowledge Daimler Buses North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SPRINTER/MINI-BUS/2007-2009

**Mfr's Report Date:** July 16, 2013

**NHTSA Campaign Number:** 13V-325

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 14

**Problem Description:**

Daimler Buses North Carolina LLC (Daimler) is recalling certain model year 2007-2009 Sprinter Mini-buses equipped with a Ricon wheelchair lift with an optional armored pendant cable. The armored cable may be positioned such that it does not clear the wheelchair lift.

**Consequence:**

If the cable does not clear the wheel chair lift it may contact the power lug and if it does not have a nonconductive cover, or it has an improperly installed non-conductive cover, then a short circuit may occur that could result in a fire.

**Remedy:**

Daimler will notify owners and Ricon will send the owner a supplemental cover kit and instructions free of charge. The recall is expected to begin in early August 2013. More information can be obtained by contacting Ricon Customer Service at 1-800-322-2884 or by e-mail at recall.admin@wabtec.com.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Daimler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

We have been informed that Ricon will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Daimler is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Daimler to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement