



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

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July 15, 2013

Mr. Abbas Saadat  
Vice President  
Toyota Motor Engineering & Manufacturing  
Vehicle Safety and Compliance  
Mail Code: S-104 19001 South Western Ave  
Torrance, CA 90501

NVS-215KS  
13V-292

**Uwdllgev< Power Steering Assistance Failure**

Dear Mr. Saadat:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

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TOYOTA/YARIS/2012

**O ht )u'Tgr qt v'F cvg<'** July 3, 2013

**PJ VUC'Eco rcli p'Pwo dgt <'** 13V-292

**Eqo r qpgpw<'**  
STEERING:ELECTRIC POWER ASSIST SYSTEM

**RqvgpvkcnP wo dgt 'qh'Wplsu'CHgevgf <'** 74

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Toyota is recalling certain model year 2012 Yaris vehicles manufactured August 21, 2011, through August 31, 2011. A relay in the Power Steering Control Module of the electronic power steering system could experience a short circuit due to insufficient distance between terminals in the relay and moisture contamination of the relay coil windings. A short circuit in the relay could disable power steering assistance.

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If the power steering assistance shuts off, the driver may have difficulty steering the vehicle, increasing the risk of a crash.

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Toyota will notify owners, and dealers will replace the power steering control module. The recall is expected to begin in late July 2013. Owners may contact Toyota at 1-800-331-4331.

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Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement