



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 15, 2013

Mr. Duane England
Farber Specialty Vehicles
7052 Americana Parkway
Reynoldsburg, OH 43068

NVS-215KS
13V-290

Subject: Unexpected Unfurling of the Awning

Dear Mr. England:

This letter serves to acknowledge Farber Specialty Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORD 550/COMMAND CENTER/2012

Mfr's Report Date: July 1, 2013

NHTSA Campaign Number: 13V-290

Components:
EQUIPMENT

Potential Number of Units Affected: 10

Problem Description:

Farber Specialty Vehicles (Farber) is recalling certain 2012 Ford 550 Command Center vehicles. Due to a design change in the Dometic-brand power awning motor assembly, the motor assembly screws may unknowingly shear.

Consequence:

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Farber will notify owners and Dometic staff will replace the affected motors with motors of a different design. The recall is expected to begin mid-July 2013. Owners may contact Farber at 1-800-331-3188 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Farber's proposed owner notification letter and envelope and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

We have been informed that Dometic will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer Farber is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly if this safety recall campaign is not successful, the agency may require Farber to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a horizontal line extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement