



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 15, 2013

Ms. Kristin Kolodge  
Senior Manager, Product Investigations & Campaigns  
Chrysler Group LLC  
800 Chrysler Drive CIMS-482-00-91  
Auburn Hills, MI 48326-2757

NVS-215KS  
13V-288

**Subject:** Track Bar may Detach/Loss of Directional Control

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/4500/2013  
RAM/5500/2013

**Mfr's Report Date:** July 2, 2013

**NHTSA Campaign Number:** 13V-288

**Components:**

STRUCTURE

**Potential Number of Units Affected:** 1,058

**Problem Description:**

Chrysler is recalling certain model year 2013 RAM 4500 and 5500 trucks manufactured January 22, 2013, through March 8, 2013. An incorrect bolt may have been used to attach the track bar to the frame.

**Consequence:**

The incorrect attaching bolt may break or fall out, resulting in the vehicle suddenly pulling to one side, increasing the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will inspect and replace the track bar fasteners, as necessary, free of charge. The recall is expected to begin in August 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N41.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement