

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 12, 2013

Ms. Kristin Kolodge Senior Manager, Product Investigations & Campaigns Chrysler Group LLC 800 Chrysler Drive CIMS-482-00-91 Auburn Hills, MI 48326-2757

Subject: Electronic Stability Control may be Disabled

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215KS

13V-287

### Makes/Models/Model Years:

DODGE/RAM 1500/2013

Mfr's Report Date: July 2, 2013

NHTSA Campaign Number: 13V-287

**Components:** 

ELECTRONIC STABILITY CONTROL

**Potential Number of Units Affected:** 45,961

## **Problem Description:**

Chrysler is recalling certain model year 2013 RAM 1500 4x4 trucks manufactured June 26, 2012, through February 5, 2013. Due to a software issue with the Electronic Stability Control (ESC) module, the ESC system may be disabled when the vehicle is started.

### **Consequence:**

A disabled ESC system may result in loss of directional control, increasing the risk of a crash.

#### Remedy

Chrysler will notify owners, and dealers will update the ESC module software, free of charge. The recall is expected to begin in August 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N37.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

