



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 5, 2013

Ms. Kristin Kolodge
Senior Manager, Product Investigations & Campaigns
Chrysler Group LLC
800 Chrysler Drive CIMS-482-00-91
Auburn Hills, MI 48326-2757

NVS-215KS
13V-283

Subject: Side Airbags may Deploy on the Incorrect Side

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHRYSLER/TOWN AND COUNTRY/2013
DODGE/GRAND CARAVAN/2013
RAM/C/V TRADESMAN/2013

Mfr's Report Date: July 2, 2013

NHTSA Campaign Number: 13V-283

Components:
AIR BAGS
ELECTRICAL SYSTEM

Potential Number of Units Affected: 224,254

Problem Description:

Chrysler is recalling certain model year 2013 Town & Country, Dodge Grand Caravan, and RAM C/V Tradesman vehicles manufactured May 10, 2012, through June 7, 2013. A software error may result in the opposite side airbags deploying from the collision point (a left side impact would deploy the right side airbags and vice versa).

Consequence:

In the event of a crash, the wrong side airbags could deploy leaving the occupant with no airbag protection at the point of impact, increasing the risk of injury.

Remedy:

Chrysler will notify owners, and dealers will flash the occupant restraint control module, free of charge. The recall is expected to begin in August 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N44.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement