



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 9, 2013

Mr. Ryan Depriest  
La Boit Specialty Vehicles Inc.  
700 Cross Pointe Rd  
Gahanna, OH 43230

NVS-215KS  
13V-281

**Subject:** Unexpected Unfurling of the Awning

Dear Mr. Depriest:

This letter serves to acknowledge La Boit Specialty Vehicles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
LA BOIT/MOBILE SERVICES/2013

**Mfr's Report Date:** June 25, 2013

**NHTSA Campaign Number:** 13V-281

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 5

**Problem Description:**

La Boit Specialty Vehicles Inc. (La Boit) is recalling certain model year 2013 Mobile Services vehicles. Due to a design change in the power awning motor assembly, the motor assembly screws may unknowingly shear.

**Consequence:**

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

**Remedy:**

La Boit will notify owners and Dometic staff will replace the affected motors with motors of a different design. A notification schedule has not yet been provided. Owners may contact La Boit at 1-800-776-9984 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement