



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 5, 2013

Mr. David Mihalick
Standards Compliance Manager
Eldorado National- Kansas
419 West Pike Street
PO Box 629
Jackson Center, OH 45334

NVS-215KS
13V-274

Subject: Rear Shock Absorber Contacts Fuel Filler Neck

Dear Mr. Mihalick:

This letter serves to acknowledge Eldorado National- Kansas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AMERIVAN/TOYOTA SIENNA/2011-2013

Mfr's Report Date: June 26, 2013

NHTSA Campaign Number: 13V-274

Components:

FUEL SYSTEM, GASOLINE
SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 82

Problem Description:

Eldorado National-Kansas (ENK) is recalling certain model year 2011-2013 Amerivan Toyota Sienna vans manufactured February 17, 2011, through June 25, 2013. The fuel filler neck may contact the left rear shock absorber. This could damage the fuel filler neck.

Consequence:

If the shock makes contact with the fuel filler neck, it could damage the neck allowing it to leak gasoline vapors and result in a fire or explosion causing personal injury.

Remedy:

ENK will notify owners, and dealers will relocate the shock absorbers and add a spacer, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Eldorado National-Kansas at 1-800-955-9086.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received ENK's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement