



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 1, 2013

Mr. David Mihalick  
Standards Compliance Manager  
Thor Motor Coach  
419 W. Pike Street  
Jackson Center, OH 45334

NVS-215KS  
13V-265

**Subject:** Battery Control Center Failure

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/A.C.E./2011-2013  
THOR/HURRICANE/2007-2013  
THOR/MAGELLAN/2006-2010  
THOR/SERRANO/2009-2013  
THOR/VALENCIA/2008-2009  
THOR/WINDSPORT/2006-2013

**Mfr's Report Date:** June 25, 2013

**NHTSA Campaign Number:** 13V-265

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 8,571

**Problem Description:**

Thor Motor Coach (Thor) is recalling certain model year 2006-2013 Windsport, model year 2006-2010 Magellan, model year 2007-2013 Hurricane, model year 2008-2009 Valencia, model year 2009-2013 Serrano and model year 2011-2013 A.C.E motorhomes. The motorhomes are equipped with an RV Custom Products Battery Control Center (BCC) which may experience a failure while the motorhome is in motion.

**Consequence:**

If the BCC fails, all power may be lost to the motorhome chassis, including all lighting, making the vehicle very difficult to operate, increasing the risk of a crash.

**Remedy:**

Thor will notify owners, and dealers will rewire the BCC free of charge. A notification schedule has not yet been provided. Customers may contact Thor at 1-877-855-2867. Thor's recall campaign number is RC000077.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Thor's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement