



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 3, 2013

Ms. Janet Kercher-Dudley  
Standards Engineer  
Turtle Top  
67819 State Road 15  
New Paris, IN 46553

NVS-215KS  
13V-263

**Subject:** Wheelchair Lift Armored Cable Short Circuit

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TURTLE TOP/FORD ODYSSEY/2009

**Mfr's Report Date:** June 18, 2013

**NHTSA Campaign Number:** 13V-263

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 178

**Problem Description:**

Turtle Top is recalling certain model year 2009 Ford Odyssey vehicles manufactured August 1, 2006, through June 30, 2013 and equipped with a Ricon wheelchair lift with an optional armored pendant cable. The armored cable may be positioned such that it does not clear the wheelchair lift.

**Consequence:**

If the cable does not clear the wheel chair lift it may contact the power lug and if it does not have a nonconductive cover, or it has an improperly installed non-conductive cover, then a short circuit may occur that could result in a fire.

**Remedy:**

Turtle Top will notify owners and Ricon will send owners a supplemental cover kit and instructions free of charge. This recall campaign will begin by July 15, 2013. Owners may contact Turtle Top at 1-800-296-2105 or Ricon Customer Service at 1-800-322-2884 or by e-mail at recall.admin@wabtec.com.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Turtle Top's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

We understand that Ricon will be filing the required six quarterly recall completion rates reports. Please be reminded that as the vehicle manufacturer, Turtle Top is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if Ricon's safety recall campaign is not successful, the agency may require Turtle Top to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement