



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 25, 2013

Mr. John McElroy
Senior General Counsel
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630

NVS-215KS
13V-255

Subject: Panoramic Glass Roof May Detach

Dear Mr. McElroy:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MITSUBISHI/OUTLANDER SPORT/2011

Mfr's Report Date: June 19, 2013

NHTSA Campaign Number: 13V-255

Components:
VISIBILITY:SUN ROOF ASSEMBLY

Potential Number of Units Affected: 3,181

Problem Description:
Mitsubishi Motors North America, Inc. (MMNA) is recalling certain model year 2011 Outlander Sport vehicles manufactured August 26, 2010, through March 29, 2011. The panoramic glass roof may have been installed without primer being applied before the adhesive.

Consequence:
Without primer being used, the panoramic glass roof may have reduced adhesion, possibly allowing the glass roof to detach from the vehicle, resulting in a road hazard to other vehicles.

Remedy:
MMNA will notify owners and dealers will inspect the panoramic glass to see if primer was installed. If primer is not present, the glass will be reinstalled. MMNA has not yet provided a notification schedule. MMNA's recall number is SR-13-007. Customers may contact MMNA at 1-888-648-7820.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

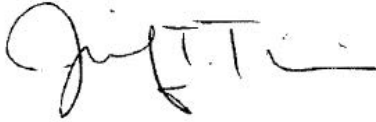
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Timian', with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement