



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 2, 2013

Ms. Tanya Brooks
Quality Manager
Elkhart Coach
52807 County Road 7
Elkhart, IN 46514

NVS-215KS
13V-253

Subject: Wheelchair Lift Armored Cable Short Circuit

Dear Ms. Brooks:

This letter serves to acknowledge Elkhart Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELKHART COACH/SHUTTLE BUS/2006-2012

Mfr's Report Date: June 21, 2013

NHTSA Campaign Number: 13V-253

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 58

Problem Description:

Elkhart Coach (Elkhart) is recalling certain model year 2006-2012 Elkhart coach model shuttle buses manufactured November 2006, through July 2012. The affected buses are equipped with a Ricon manufactured wheelchair lift which may have an optional armored pendant cable. The armored cable may be positioned such that it does not clear the wheelchair lift.

Consequence:

If the cable does not clear the wheel chair lift it may contact the power lug and, if it does not have a nonconductive cover, or it has an improperly installed nonconductive cover, a short circuit may occur that could result in a fire.

Remedy:

Elkhart will notify owners and direct them to contact Ricon. Ricon will provide a supplemental cover kit with instructions, free of charge. The recall is expected to begin during early July 2013. Owners may contact Elkhart at 1-574-264-5179 ext. 113 or Ricon at 1-818-267-3000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Ricon will be filing the required six quarterly recall completion rates reports. Please be reminded that as the vehicle manufacturer, Elkhart is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if Ricon's safety recall campaign is not successful, the agency may require Elkhart to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement