



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 14, 2013

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215KS  
13V-248

**Subject:** Driver's Master Power Window Switch

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/RAINIER/2006-2007  
CHEVROLET/TRAILBLAZER/2006-2007  
CHEVROLET/TRAILBLAZER EXT/2006  
GMC/ENVOY/2006-2007  
GMC/ENVOY XL/2006  
ISUZU/ASCENDER/2006-2007  
SAAB/9-7X/2005-2007

**Mfr's Report Date:** June 13, 2013

**NHTSA Campaign Number:** 13V-248

**Components:**

ELECTRICAL SYSTEM  
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

**Potential Number of Units Affected:** 193,652

**Problem Description:**

General Motors (GM) is recalling certain model year 2006 Chevrolet Trailblazer EXT and GMC Envoy XL and 2006-2007 Chevrolet Trailblazer, GMC Envoy, Buick Rainier, SAAB 9-7x, and Isuzu Ascender vehicles. Fluid may enter the driver's door module, causing corrosion that could result in a short in the circuit board. A short may cause the power door lock and power window switches to function intermittently or become inoperative. The short may also cause overheating, which could melt components of the door module, producing odor, smoke, or a fire.

**Consequence:**

A short in the circuit board could lead to a fire, increasing the risk of personal injury. A fire could occur even while the vehicle is not in use. As a precaution, owners are advised to park outside until the remedy has been made.

**Remedy:**

Owners will be contacted and dealers will test the driver's door module. If the module is functioning properly, a protective coating will be applied. If the module is not functioning properly, it will be replaced. These repairs will be done free of charge. GM will

notify Buick, Chevrolet, and GMC owners, Isuzu and Saab will contact their respective owners. The recall is expected to begin July 24, 2013. Buick owners may contact the owner center at 1-800-521-7300, Chevrolet owners at 1-866-694-6546, GMC owners at 1-866-996-9463, Isuzu owners at 1-800-255-6727, and SAAB owners at 1-855-880-0808. GM's campaign number is 12180. This recall is an expansion of recall 12V-406.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement