

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 12, 2013

Ms. Kristin Kolodge
Senior Manager, Product Investigations & Campaigns
Chrysler Group LLC
800 Chrysler Drive CIMS-482-00-91

1200 New Jersey Avenue SE Washington, DC 20590

Subject: No Warning of Turn Signal Malfunction/FMVSS 108

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

Auburn Hills, MI 48326-2757

DODGE/RAM 1500/2013 DODGE/RAM 2500/2013 DODGE/RAM 3500/2013

Mfr's Report Date: June 4, 2013

NHTSA Campaign Number: 13V-237

**Components:** 

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 30,197

## **Problem Description:**

Chrysler is recalling certain model year 2013 Ram 1500, 2500, and 3500 trucks manufactured September 9, 2012, through March 5, 2013 and equipped with optional premium tail lamps. In the affected vehicles, the turn signal indicator may not flash at a double rate to give a notification to the driver of a turn signal malfunction. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment."

# **Consequence:**

Without a warning that the turn signal is malfunctioning, the driver would continue to use the vehicle, unaware that other drivers on the road are not being notified that the vehicle is turning, increasing the risk of a crash.

# Remedy:

Chrysler will notify owners, and dealers will reprogram the Central Body Controller software, free of charge. The recall is expected to begin in July 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N35.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



The information in your report suggests that Chrysler may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

