



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 14, 2013

Mr. John Frooshani
Safety Activities Manager, Government Relations
Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000

NVS-215KS
13V-194

Subject: Steering Column Disengagement

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2013
SUBARU/OUTBACK/2013

Mfr's Report Date: May 13, 2013

NHTSA Campaign Number: 13V-194

Components:

STEERING
STEERING:COLUMN

Potential Number of Units Affected: 5,379

Problem Description:

Subaru is recalling certain model year 2013 Outback and Legacy vehicles manufactured from February 15, 2012, through June 15, 2012. In the affected vehicles, the inner and outer shafts of the steering column assembly may become disengaged from one another.

Consequence:

If the shafts become disengaged, the driver would lose the ability to steer the vehicle, increasing the risk of a crash.

Remedy:

Subaru will notify owners, and dealers will replace the steering column assembly with a new one, free of charge. The recall is expected to begin on, or before, May 15, 2013. Owners may contact Subaru at 1-800-782-2783. Subaru's recall campaign number is WQI-45.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Subaru's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement