



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 13, 2013

Mr. Bill Nicolle  
Setra of North America  
350 Hazelhurst Road  
Mississauga, Ontario, 00 L5J 4T8

NVS-215KS  
13V-190

**Subject:** Engine Compartment Short Circuit/Possible fire

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SETRA/S407/2012-2013  
SETRA/S417 TC/2011-2013

**Mfr's Report Date:** April 23, 2013

**NHTSA Campaign Number:** 13V-190

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 234

**Problem Description:**

Setra Luxury Coaches (Setra) is recalling certain model year 2011 and 2013 Setra S417 TC motorcoaches manufactured between May 2009 and March 2013 and model year 2012-2013 S407 motorcoaches manufactured between August 2010 and March 2013. Moisture can enter the remote diagnostic electrical connections socket in the engine compartment causing corrosion in the socket.

**Consequence:**

Corrosion in the socket can lead to a short circuit, possibly resulting in a fire.

**Remedy:**

Setra will notify owners and dealers will repair the motorcoaches free of charge. The recall is expected to begin mid-June 2013. Owners may contact Setra Customer Service at 1-800-241-2947 for more information. Setra's recall campaign number is 54.18U08765A.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement