



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2013

Mr. Craig Biazo
National Warranty Manager
Fleetwood RV, Inc.
1010 Commerce Drive
PO Box 1007
Decatur, IN 46733

NVS-215KS
13V-189

Subject: Unexpected Unfurling of the Awning

Dear Mr. Biazo:

This letter serves to acknowledge Fleetwood RV, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FLEETWOOD/BOUNDER/2013-2014
FLEETWOOD/BOUNDER CLASSIC/2013-2014
FLEETWOOD/DISCOVERY/2013-2014
FLEETWOOD/EXCURSION/2014
FLEETWOOD/EXPEDITION/2014
FLEETWOOD/JAMBOREE SPORT/2014
FLEETWOOD/JAMBOREE SPORT DIESEL/2013
FLEETWOOD/MONTARA COMMERCIAL/2014
FLEETWOOD/PROVIDENCE/2013
FLEETWOOD/SEARCHER COMMERCIAL/2014
FLEETWOOD/SOUTHWIND/2014
FLEETWOOD/STORM/2014
FLEETWOOD/TERRA/2014
FLEETWOOD/TIOGA DSL/2013
FLEETWOOD/TIOGA RANGER/2014
FLEETWOOD/TIOGA RANGER DSL/2013

Mfr's Report Date: April 26, 2013

NHTSA Campaign Number: 13V-189

Components:
EQUIPMENT

Potential Number of Units Affected: 196

Problem Description:

Fleetwood RV, Inc. is recalling certain model year 2013 Jamboree Sport Diesel, Providence, Tioga DSL and Tioga Ranger DSL; 2014 Excursion, Expedition, Jamboree Sport, Montara Commercial, Searcher Commercial, Southwind, Storm, Terra, and Tioga Ranger; and 2013-2014 Bounder, Bounder Classic, and Discovery recreational vehicles. The vehicles are equipped with Weatherpro

and 9100 series power awnings. Due to a design change in the power awning motor assembly, the motor assembly screws may unknowingly shear.

Consequence:

If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Fleetwood RV will notify owners and Dometic staff will replace the affected motors with motors of a different design. Fleetwood RV has not yet provided a notification schedule. Owners may contact Fleetwood RV Owner Relations at 1-800-509-3418 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Per the requirements of 49 CFR Part 577, Fleetwood RV must notify its owners using company letterhead.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in your report, we understand that Dometic will be filing the required six quarterly recall completion rates reports. However, since Fleetwood RV is responsible for the performance of the recall completion in accordance with 49 CFR §573.5, please be advised that if Dometic's filing is unsatisfactory, the agency may require Fleetwood RV to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement