



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 16, 2013

Mr. David Partin
Heartland Recreational Vehicles, LLC
1001 All Pro Drive
Elkhart, IN 46514

NVS-215KS
13V-186

Subject: Improper Trailer Balance When Towing

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEARTLAND/SUNDANCE/2013-2014

Mfr's Report Date: May 6, 2013

NHTSA Campaign Number: 13V-186

Components:
SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: 55

Problem Description:

Heartland Recreational Vehicles (Heartland) is recalling certain model year 2013-2014 Sundance travel trailers, model 322RES, manufactured September 13, 2012, through April 30, 2013. The axles are mounted too far forward on the frame which may cause improper trailer balance while towing.

Consequence:

Improper trailer balance may lead to uncontrollable trailer sway, increasing the risk of a crash, property damage, and/or personal injury.

Remedy:

Heartland will notify owners and the trailers will be returned to the factory where axles will be moved rearward, free of charge. Owners may contact Heartland Recreational Trailers' Warranty/Service Department by email at "parts@heartlandrvs.com," or by phone at 1-877-262-8032. Heartland's recall campaign number is 99-01-12.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement