



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 15, 2013

Ms. Kanupriya Arora  
Autocar, LLC  
551 S. Washington Street P.O. BOX 190  
Hagerstown, IN 47346

NVS-215KS  
13V-183

**Subject:** Windshield Wiper Linkage Welds/FMVSS 104

Dear Ms. Arora:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
AUTOCAR/ACX/2012-2013

**Mfr's Report Date:** May 8, 2013

**NHTSA Campaign Number:** 13V-183

**Components:**  
VISIBILITY/WIPER

**Potential Number of Units Affected:** 797

**Problem Description:**

Autocar, LLC is recalling certain model year 2012-2013 ACX trucks built May 1, 2012, through November 15, 2012. Due to an insufficient weld, the windshield wiper arms of the vehicles may not be held in their proper position. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 104, "Windshield wiping and washing systems."

**Consequence:**

Without properly working windshield wipers, the driver's vision could be hindered by precipitation, increasing the risk of a crash.

**Remedy:**

Autocar will notify owners, and dealers will repair the vehicles free of charge. The recall is expected to begin July 2, 2013. Owners may contact Autocar at 1-765-489-5499. Autocar's recall campaign number is A-1303.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement