



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 9, 2013

Mr. Scott Callander
After-Sales Manager
Triumph Motorcycles America, LTD
100 Hartsfield Centre Parkway
Suite 200
Atlanta, GA 30354

NVS-215KS
13V-180

Subject: Incorrect GVWR Data on Label

Dear Mr. Callander:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/EXPLORER/2012-2013
TRIUMPH/EXPLORER XC/2012-2013

Mfr's Report Date: April 30, 2013

NHTSA Campaign Number: 13V-180

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 1,186

Problem Description:

Triumph Motorcycles America, Ltd. is recalling certain model year 2012-2013 Explorer and Explorer XC motorcycles. The Gross Vehicle Weight Rating data on the certification Label is incorrect. Thus, the motorcycles fail to comply with the requirements of Part 567, "Certification."

Consequence:

The incorrect label could cause the operator to overload the motorcycle which may result in handling issues and/or tire failure, increasing the risk of a crash.

Remedy:

Triumph will notify owners and replace the labels with corrected GVWR data, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Triumph at 1-678-854-2010 for more information.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement