



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 10, 2013

Ms. Kristin Kolodge
Senior Manager, Product Investigations & Campaigns
Chrysler Group LLC
800 Chrysler Drive CIMS-482-00-91
Auburn Hills, MI 48326-2757

NVS-215KS
13V-175

Subject: Possible Vehicle Rollaway

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/COMMANDER/2006-2010

JEEP/GRAND CHEROKEE/2005-2010

Mfr's Report Date: May 7, 2013

NHTSA Campaign Number: 13V-175

Components:

ELECTRICAL SYSTEM

POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)

Potential Number of Units Affected: 295,345

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2005-2010 Jeep Grand Cherokee vehicles manufactured February 11, 2004, through March 9, 2010; and 2006-2010 Jeep Commander vehicles manufactured January 31, 2005, through March 10, 2010. A transfer case electrical failure may result in an unintentional shifting of the transfer case into the neutral position.

Consequence:

If the vehicle shifts into neutral, it may roll away increasing the risk of a crash or personal injury.

Remedy:

Chrysler will notify owners, and dealers will reflash the final drive controller which governs the transfer case, with new software, free of charge. The recall is expected to begin in June 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N23.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement