



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 8, 2013

Mr. Craig Cox
Codes and Compliance Manager
Newmar Corporation
355 N Delaware Street
Nappanee, IN 46550

NVS-215KS
13V-169

Subject: Unexpected Unfurling of the Awning

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/BAY STAR/2013-2014
NEWMAR/BAY STAR SPORT/2013
NEWMAR/CANYON STAR/2013-2014
NEWMAR/DUTCH STAR/2013-2014
NEWMAR/VENTANA/2013
NEWMAR/VENTANA LE/2013

Mfr's Report Date: April 30, 2013

NHTSA Campaign Number: 13V-169

Components:

EQUIPMENT

Potential Number of Units Affected: 111

Problem Description:

Newmar Corporation is recalling certain model year 2013 Bay Star Sport, Ventana and Ventana LE and model year 2013-2014 Bay Star, Canyon Star and Dutch Star motorhomes. If the awning installation sequence was not completely followed, the awning motor may unknowingly become damaged.

Consequence:

If motor damage occurs, it is possible that the awning can unfurl unexpectedly, either while the motorhome is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

Remedy:

Newmar will notify owners and Dometic staff will replace the affected motors with a design that is not subject to an out-of-sequence installation error. The manufacturer has not provided a notification schedule. Owners may contact Newmar at 1-574-773-7791 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in Part 573.7, we understand that Dometic will be filing the required six quarterly completion rate reports for this campaign.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement