



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 2, 2013

Mr. Dale Jordal  
Winnebago Industries Inc.  
P.O. Box 152  
605 West Crystal Lake Road  
Forest City, IA 50436

NVS-215KS  
13V-162

**Subject:** Unexpected Unfurling of the Awning

Dear Mr. Jordal:

This letter serves to acknowledge Winnebago Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ITASCA/CAMBRIA/2013-2014  
ITASCA/IMPULSE/2013-2014  
ITASCA/SUNCRUISER/2013-2014  
ITASCA/SUNOVA /2013-2014  
ITASCA/SUNSTAR/2013-2014  
WINNEBAGO/ADVENTURER/2013-2014  
WINNEBAGO/ASPECT/2013-2014  
WINNEBAGO/FORZA/2013-2014  
WINNEBAGO/SIGHTSEER/2013-2014  
WINNEBAGO/VISTA/2013-2014

**Mfr's Report Date:** April 26, 2013

**NHTSA Campaign Number:** 13V-162

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 523

**Problem Description:**

Winnebago Industries, Inc. (Winnebago) is recalling certain model year 2013-2014 Winnebago Access, Aspect, Sightseer, Vista, Adventurer, Forza and Itasca Impulse, Cambria, Sunova, Sunstar, Suncruiser motorhomes manufactured February 20, 2013, through April 25, 2013. If the awning installation sequence was not completely followed, the awning motor may unknowingly become damaged. A damaged motor may lead to an unfurling of the awning.

**Consequence:**

If motor damage occurs, it is possible that the awning can unfurl unexpectedly, either while the motorhome is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.

**Remedy:**

Winnebago will notify owners and Dometic staff will replace the affected motors with a design that is not subject to an out-of-



sequence installation error. Winnebago has not yet provided a notification schedule. Owners may contact Winnebago at 1-800-537-1885 or Dometic at 1-888-447-0003 for more information. Owners are being instructed not to drive their vehicle until repairs can be performed.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in your report, we understand that Dometic will be conducting the remedy and filing the quarterly completion rates for this safety recall. However, since Winnebago is responsible for the defect in accordance with 49 CFR §573.5, please be advised that if Dometic's safety recall campaign is not successful, the agency may require Winnebago to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement