



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 30, 2013

Mr. Garrett Carolus
Technical Manager
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NVS-215KS
13V-155

Subject: Unexpected Unfurling of the Awning

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/ALPINE/2013-2014
KEYSTONE/AVALANCHE/2013-2014
KEYSTONE/BULLET/2013-2014
KEYSTONE/COUGAR/2013-2014
KEYSTONE/COUGAR HIGH COUNTRY/2013-2014
KEYSTONE/ENERGY/2013
KEYSTONE/HIDEOUT/2013-2014
KEYSTONE/LAREDO/2013-2014
KEYSTONE/MONTANA/2013-2014
KEYSTONE/MONTANA HIGH COUNTRY/2013-2014
KEYSTONE/MONTANA MOUNTAINEER/2013-2014
KEYSTONE/OUTBACK/2013-2014
KEYSTONE/PASSPORT/2013-2014
KEYSTONE/RAPTOR/2013-2014
KEYSTONE/RESIDENCE/2014
KEYSTONE/SPRINGDALE/2013-2014
KEYSTONE/SUMMERLAND/2013-2014
KEYSTONE/SYDNEY/2013-2014

Mfr's Report Date: April 22, 2013

NHTSA Campaign Number: 13V-155

Components:
EQUIPMENT

Potential Number of Units Affected: 6,561

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2013-2014 recreational trailers equipped with Dometic 9100 Power Awnings or Weather Pro awnings, awning serial numbers 306xxxx through 314xxxx, manufactured between February 13,

2013, through April 9, 2013. If the awning installation sequence was not completely followed, the awning motor may unknowingly become damaged. A damaged motor may lead to an unfurling of the awning.

Consequence:

If the awning unfurls unexpectedly either in transit or while parked, it may increase the risk of personal injury or a crash.

Remedy:

Keystone will notify owners and dealers will replace the awning motor, free of charge. The recall is expected to begin in May 2013. Owners may contact Keystone at 1-866-425-4369. Keystone's campaign recall number is 13-193.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement