

April 2, 2013

Mr. Don Swearingen Vice President, Fixed Operations Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Fuel Gauge may Read Incorrectly

Dear Mr. Swearingen:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MITSUBISHI/OUTLANDER/2013

Mfr's Report Date: March 29, 2013

NHTSA Campaign Number: 13V-112

**Components:** ELECTRICAL SYSTEM FUEL SYSTEM, GASOLINE

# Potential Number of Units Affected: 3,724

# **Problem Description:**

Mitsubishi Motors North America, Inc. (Mitsubishi) is recalling certain model year 2013 Outlander Sport AWD vehicles manufactured June 11, 2012, through December 11, 2012. These vehicles may have been built without a fuel sending unit harness for the sub-sending unit. This may result in a false fuel tank level reading.

# **Consequence:**

The vehicle operator may believe they have fuel when the tank is actually empty. This could cause the engine to stall while driving, increasing the risk of a crash.

# **Remedy:**

Mitsubishi will notify owners, and dealers will install the proper fuel sending harness, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Mitsubishi at 1-888-648-7820. Mitsubishi's campaign recall number is SR-13-005.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215KS 13V-112

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

