



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 19, 2013

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215KS  
13V-097

**Subject:** Loss of Engine Braking/FMVSS 102

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/LACROSSE/2013  
CADILLAC/SRX/2013

**Mfr's Report Date:** March 13, 2013

**NHTSA Campaign Number:** 13V-097

**Components:**

ELECTRICAL SYSTEM: SOFTWARE  
POWER TRAIN:AUTOMATIC TRANSMISSION  
POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 26,582

**Problem Description:**

General Motors (GM) is recalling certain model year 2013 Buick LaCrosse vehicles, manufactured between April 25, 2012, through March 6, 2013, and model year 2013 Cadillac SRX vehicles, manufactured between May 29, 2012, through February 18, 2013 for failing to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect." A software problem may cause the transmission to inadvertently shift to Sport mode removing any transmission-related engine braking effect.

**Consequence:**

If engine braking is unexpectedly removed, it may increase the risk of a vehicle crash.

**Remedy:**

GM will notify owners, and dealers will reprogram the transmission control module free of charge. The recall is expected to begin on March 28, 2013. Cadillac owners may call 1-866-982-2339. Buick owners may call 1-866-694-6546.

**Notes:**

General Motors' number for this recall is 13053. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).



We have received General Motor's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement