



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 14, 2013

Mr. John Frooshani
Safety Activities Manager, Government Relations
Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000

NVS-215KS
13V-078

Subject: Wiper Motor Bottom Cover Melting

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2012
SUBARU/OUTBACK/2012

Mfr's Report Date: March 4, 2013

NHTSA Campaign Number: 13V-078

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 16

Problem Description:

Subaru is recalling certain model year 2012 Outback and Legacy vehicles manufactured from April 6, 2011, through May 12, 2011. Components inside the wiper motor bottom cover may overheat.

Consequence:

If the components overheat, the wiper motor bottom cover may melt and potentially catch fire.

Remedy:

Subaru has notified all affected owners, and dealers will replace the front wiper motor bottom cover assembly free of charge. The safety recall began February 22, 2013. Owners may contact Subaru at 1-800-782-2783.

Notes:

Subaru's recall campaign number is WVV-32. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

It is our understanding that notification to owners began on February 22, 2013, prior to our review of the owner notification letter. Should it become necessary for Subaru to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement