

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 14, 2013

NVS-215KS

13V-077

1200 New Jersey Avenue SE Washington, DC 20590

Mr. John Frooshani Safety Activities Manager, Government Relations Subaru of America, Inc. Subaru Plaza P.O. Box 6000 Cherry Hill, NJ 08034-6000

Subject: Moonroof Glass - Separation/Detachment

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/LEGACY/2012 SUBARU/OUTBACK/2012

Mfr's Report Date: March 4, 2013

NHTSA Campaign Number: 13V-077

Components:

VISIBILITY:SUN ROOF ASSEMBLY

Potential Number of Units Affected: 14

Problem Description:

Subaru is recalling certain model year 2012 Outback and Legacy vehicles manufactured from April 6, 2011, through May 12, 2011. The moonroof glass may come loose or detach. The amount and position of the adhesive between the glass and retainer was inadequately applied.

Consequence:

The moonroof glass can loosen and detach from the vehicle during driving, resulting in a potential road hazard for other vehicles, increasing the risk of a crash.

Remedy:

Subaru has notified the affected owners, and dealers will inspect the glass adhesion condition and either apply additional adhesive or replace the moonroof glass, free of charge. The safety recall began February 22, 2013. Owners may contact Subaru at 1-800-782-2783.

Notes:

Subaru's recall campaign number is WVW-33. This is an expansion of NHTSA recall 11V-467. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



It is our understanding that notification to owners began on February 22, 2013, prior to our review of the owner notification letter. Should it become necessary for Subaru to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

