



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 20, 2013

Kevin Barkley  
Quality & Warranty Manager  
Fontaine Modification  
9827 Mt. Holly Road  
Charlotte, NC 28214

NVS-215KS  
13V-042

**Subject:** Steering Cross Shaft Assembly may Detach

Dear Kevin Barkley:

This letter serves to acknowledge Fontaine Modification's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FONTAINE/INT'L 4300 W/DUAL STEERIN/2011-2013  
FONTAINE/INT'L 4400 W/DUAL STEERIN/2011-2013  
FONTAINE/INT'L 7300 W/DUAL STEERIN/2011-2013  
FONTAINE/INT'L 7400 W/DUAL STEERIN/2011-2013  
FONTAINE/INT'L 7500 W/DUAL STEERIN/2011-2013

**Mfr's Report Date:** February 6, 2013

**NHTSA Campaign Number:** 13V-042

**Components:**  
STEERING

**Potential Number of Units Affected:** 811

**Problem Description:**

Fontaine Modification is recalling certain model year 2011-2013 Navistar International 4300, 4400, 7300, 7400, and 7500 trucks; manufactured January 1, 2011 through January 9, 2013 and were modified to be able to be steered from either front seat. Certain steering assembly retaining clips may not be completely engaged, resulting in the clips coming loose.

**Consequence:**

Without a retaining clip, the steering may feel "loose" and be unresponsive which may increase steering difficulty and the likelihood of a vehicle crash.

**Remedy:**

Fontaine will notify owners and dealers will inspect each truck's steering cross shaft assembly. Any that are found defective will have the complete steering cross shaft assembly replaced, free of charge. This recall is expected to begin in February 2013. Owners may contact Fontaine at 1-800-366-8246.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Fontaine's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement