



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 5, 2013

Mr. Scott Callander  
After-Sales Manager  
Triumph Motorcycles America, LTD  
385 Walt Sanders Memorial Drive  
Suite 101  
Newnan City, GA 30265

NVS-215KS  
13V-032

**Subject:** Wheel Bearings may Fail Prematurely

Dear Mr. Callander:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIUMPH/DAYTONA 675/2011-2012  
TRIUMPH/STREET TRIPLE/2011-2012  
TRIUMPH/THUNDERBIRD/2012  
TRIUMPH/THUNDERBIRD STORM/2012

**Mfr's Report Date:** January 25, 2013

**NHTSA Campaign Number:** 13V-032

**Components:**

WHEELS

**Potential Number of Units Affected:** 250

**Problem Description:**

Triumph Motorcycles (Triumph) is recalling certain model year 2011-2012 Daytona 675 and Street Triple motorcycles and 2012 Thunderbird and Thunderbird Storm motorcycles. The wheels were assembled with bearings of an unknown quality.

**Consequence:**

Wheel bearings of poor quality could fail unexpectedly, increasing the risk of a motorcycle crash.

**Remedy:**

Triumph will notify owners, and dealers will replace the affected bearings free of charge. Owners may contact Triumph at 1-678-854-2010 for more information.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement