



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 30, 2013

Mr. Vinnie Venugopal
Toyota Motor Engineering & Manufacturing
General Manager, Quality Control
19001 South Western Avenue, Mail: S-104
Torrance, CA 90501

NVS-215KS
13V-030

Subject: Wiper Arm May Loosen

Dear Mr. Venugopal:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/IS 250/2006-2012
LEXUS/IS 250C/2010-2012
LEXUS/IS 350/2006-2012
LEXUS/IS 350C/2010-2012
LEXUS/IS F/2008-2011

Mfr's Report Date: January 30, 2013

NHTSA Campaign Number: 13V-030

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 267,718

Problem Description:

Toyota is recalling certain model year 2006-2012 Lexus IS250 and IS350 vehicles manufactured August 23, 2005, through October 5, 2011; 2010-2012 Lexus IS250C and IS350C vehicles manufactured April 10, 2009, through October 6, 2011; and 2008-2011 Lexus IS-F vehicles manufactured December 14, 2007, through July 10, 2011. The nuts that fastens the wiper arms may be insufficiently torqued such that if the wiper arms are restricted by an external load, such as a buildup of heavy snow, one or both of the wipers may become inoperative.

Consequence:

Inoperative wipers could reduce driver visibility and increase the risk of a vehicle crash.

Remedy:

Toyota will notify owners, and Lexus dealers will install new wiper arm nuts, free of charge. The recall will begin in late February 2013. Owners may contact Toyota at 1-800-331-4331.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement