



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 5, 2013

Mr. Joe Resil
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NVS-215KS
13V-028

Subject: Windshield Wipers may not Function Properly

Dear Mr. Resil:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/A/NTHM/2011-2013

ENTEGR/A/SPIRE/2011-2013

ENTEGR/A/CORNERSTONE/2012-2013

Mfr's Report Date: January 28, 2013

NHTSA Campaign Number: 13V-028

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 359

Problem Description:

Entegra Coach is recalling certain model year 2011-2013 Aspire and Anthem Class A motorhomes; and 2012-2013 Cornerstone Class A motorhomes, manufactured March 14,2011, through September 25, 2012. A wiper link was installed which is shorter than required for proper function of the wiper system.

Consequence:

The wipers may not operate as designed and the driver's visibility can be reduced, increasing the risk of a crash.

Remedy:

Entegra Coach will notify owners and dealers will replace the wiper link, at no charge. The recall is expected to begin during February 2013. Owners may contact Entegra Coach at 1-800-945-4787.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Entegra's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Per the requirements of 573.6(c)(2)(iv), please provide the AM Equipment's contact information and address. Please supply the country of origin (if known) for the wiper link assembly.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement