



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 16, 2013

Ms. Carmen Benavides  
Director, Product Investigations  
General Motors LLC  
3001 Van Dyke - Mail Code 480-210-2V1  
Warren, MI 48090-9055

NVS-215KS  
13V-010

**Subject:** Ignition Key Removal when not in Park

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/EXPRESS/2013  
GMC/SAVANA/2013

**Mfr's Report Date:** January 11, 2013

**NHTSA Campaign Number:** 13V-010

**Components:**  
ELECTRICAL SYSTEM:IGNITION

**Potential Number of Units Affected:** 980

**Problem Description:**

General Motors (GM) is recalling certain model year 2013 Chevrolet Express vehicles manufactured November 1, 2012, through December 21, 2012; and model year 2013 GMC Savana vehicles, manufactured November 14, 2012, through November 20, 2012. It may be possible to remove the key from the ignition when the vehicle is running or the transmission is not in the Park position. As such, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard 114, "Theft Protection."

**Consequence:**

If the ignition key is removed while the vehicle is still on and/or the vehicle is not in Park, the vehicle may rollaway and the unintended movement of the vehicle may result in a possible crash or injury to pedestrians.

**Remedy:**

GM will notify owners, and dealers will replace the ignition lock cylinder and the two associated keys. This service will be performed free of charge. The recall is expected to begin on January 23, 2013. For more information, GMC owners may call 1-866-996-9463 and Chevrolet owners may call 1-800-630-2438.

**Notes:**

General Motors' safety recall number is 12332. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received General Motor's proposed owner notification letter and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement