

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 2, 2013

Ms. Carmen Benavides

Director, Product Investigations
General Motors LLC

3001 Van Dyke - Mail Code 480-210-2V1

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Shifting out of Park/FMVSS 102/FMVSS 114

Dear Ms. Benavides:

Warren, MI 48090-9055

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/ESCALADE/2013
CADILLAC/ESCALADE ESV/2013
CADILLAC/ESCALADE EXT/2013
CHEVROLET/AVALANCHE/2013
CHEVROLET/EXPRESS/2013
CHEVROLET/SILVERADO/2013
CHEVROLET/SUBURBAN/2013
CHEVROLET/TAHOE/2013
GMC/SAVANA/2013
GMC/SIERRA/2013
GMC/YUKON/2013
GMC/YUKON/2013

Mfr's Report Date: December 31, 2012

NHTSA Campaign Number: 13V-001

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION STEERING:COLUMN LOCKING:ANTI-THEFT DEVICE

Potential Number of Units Affected: 54,686

Problem Description:

General Motors (GM) is recalling certain model year 2013 Cadillac Escalade, Escalade ESV, and Escalade EXT; Chevrolet Avalanche, Express, Silverado HD, Silverado LD, Suburban, and Tahoe; and GMC Savana, Sierra HD, Sierra LD, Yukon, and Yukon XL vehicles, manufactured between November 7, 2012, through December 18, 2012, for failing to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect", and FMVSS No. 114, "Theft Protection and Rollaway Prevention." The vehicles may have been built with a fractured park lock cable or a malformed steering column lock actuator gear in the lock module assembly.



Consequence:

As a result, the vehicle may shift from Park with the ignition key removed or the ignition key in the OFF position. The vehicle may also shift out of Park without application of the brake pedal while the key is off. Either of these scenarios may cause the vehicle to roll away after the driver has exited the vehicle, resulting in a possible vehicle crash and/or injury.

Remedy:

GM will notify owners, and dealers will inspect the affected vehicles and replace the steering column as necessary, free of charge. The recall is expected to begin on January 17, 2013. Chevrolet owners may call 1-800-630-2438. Cadillac owners may call 1-866-982-2339. GMC owners may call 1-866-996-9463.

Notes:

General Motors' number for this recall is 12331. Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

