



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 10, 2014

Ms. Carmen Benavides
Director, Product Investigations
General Motors LLC
3001 Van Dyke - Mail Code 480-210-2V1
Warren, MI 48090-9055

NVS-215KS
13E-073

Subject: PRNDM Position Indicator/FMVSS 102

Dear Ms. Benavides:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO/2014
GMC/SIERRA/2014
GENERAL MOTORS/TRANSMISSION SOFTWARE/9999

Mfr's Report Date: December 20, 2013

NHTSA Campaign Number: 13E-073

Components:

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 18

Problem Description:

General Motors LLC (GM) is recalling certain software intended for 2015 vehicles that was installed by service centers into model year 2014 Chevrolet Silverados and GMC Sierras equipped with Allison A1000 transmissions. The incorrect software may cause the transmission indicator not to display that gear position "1" has been selected. As such, this vehicle does not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect."

Consequence:

The transmission position indicator may not show that the transmission is in first gear (1) and not drive (D). If the drivers pulls into traffic, the vehicle's speed would be limited, resulting in an increased risk of a crash.

Remedy:

GM will notify owners, and dealers will upload the correct transmission software, free of charge. The recall is expected to begin on January 17, 2014. Owners may contact Chevrolet at 1-800-222-1020 and GMC at 1-800-462-8782. General Motors' number for this recall is 13442.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement