



Subject: ShowHauler Trucks Sure Power Recall – Follow up notice

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **REASON FOR THIS RECALL**

ShowHauler Trucks has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured with Sure Power battery separators. This decision was based on information provided by Sure Power that a defect exists in some of the battery separators that Sure Power manufactured between February 2009 and June 2011; for installation in recreational vehicles. ShowHauler installed these battery separators in vehicles that it manufactured from February 2009 until June 2011.

#### **The Problem:**

The battery separator being addressed may experience an internal circuit board capacitor failure, which could lead to overheating, smoke and, possibly, a fire during or following use.

#### **Affected Vehicle Models:**

**ShowHauler/Motor home/2009**

**ShowHauler/Motor home/2010**

## **ShowHauler/Motor home/2011**

The potentially affected battery separators have the following model numbers:

1315 (-B, NM)

The possibly affected units have serial numbers beginning with the following combinations:

09002323 to 11001573

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

### **WHAT WE WILL DO**

ShowHauler Trucks, in cooperation with Sure Power, will provide owners of all covered battery separators a new battery separator for the potential defect at no charge. To determine an authorized service center nearest you, please contact ShowHauler at 1-574-825-6764. Sure Power's customer service number is 1-855-450-3594. Repairs to your vehicle will take approximately 30 minutes.

### **You May Receive More Than One Mailing In Regards To The Recall:**

To reach as many customers as possible ShowHauler Trucks and Sure Power will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall. **Please fill out the enclosed card and return it to ShowHauler.**

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting Sure Power and ShowHauler, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety and satisfaction with your ShowHauler Trucks product are important to us and we regret any inconvenience to you.

**Sample card**

Name: \_\_\_\_\_

VIN: \_\_\_\_\_

Date: \_\_\_\_\_ Phone #: \_\_\_\_\_

Have you completed the recall? Yes or No

This will be on one side of a postcard with our address and stamp on the other.