



Ford Motor Company
 Ford Customer Service Division
 P.O. Box 1904
 Dearborn, Michigan 48121

185 / 01 / 000000015 / 0001



July 2015

2002 Escape
 Vehicle ID#:

***** IMPORTANT SAFETY RECALL REMINDER *****
(RECORDATORIO IMPORTANTE PROGRAMA DE SEGURIDAD)

According to our records, your 2002 Escape has not had necessary safety recall repairs made. We urge you to have the free repair performed at your local dealership as soon possible.

KEY INFORMATION

- Your vehicle is involved in an important safety recall
- Your safety is important to us. Schedule an appointment to have service procedure completed
- This procedure will be performed free of charge
- *Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español*

Recall Number and Description: 11S24 - ABS Fused Relay and Brake Master Cylinder Reservoir Cap

What is the Issue?

It may be possible for an electrical short to occur in the Anti-Lock Brake System (ABS). An electrical short may illuminate the ABS warning light, and in some cases, cause the ABS module connector to overheat, resulting in a burning odor, smoke, and/or fire. This condition could occur either when the vehicle ignition switch is in the off position, or while the vehicle is being operated.

Ford had previously notified affected owners of Safety Recall 07S51 in April of 2007. The 07S51 notification directed owners to return to their dealer to have the ABS module connector inspected, and repaired if needed. This new Safety Recall 11S24 will modify the ABS system of your vehicle to provide additional protection against potential electrical shorts.

It is very important that both Safety Recalls be performed on your vehicle.

What Are We Asking You To Do?

Please contact your dealer to schedule an appointment to have this important service procedure completed. If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps and driving instructions.

The vehicle owner is responsible for having this service action performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Service Assistance: If you have additional questions, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is: www.Fordowner.com.

If your authorized dealer has recently completed this recall repair, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention to this important matter.

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