

December 20, 2012

Nancy Lewis Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave SE Washington DC, 20590

Dear Ms. Lewis:

Subject: Jaguar Recall J028 – Engine Cut-out - Dealer Communication

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC is submitting the following dealer communication sent to our dealers regarding the above mentioned campaign.

• Technical Bulletin -- J028NAS1

Sincerely,

James C. Patterson Safety Compliance Engineer Jaguar Land Rover North America LLC

Attachment

TECHNICAL BULLETIN



SECTION: 418

Safety Recall: Fuel Starvation

AFFECTED VEHICLE RANGE:

XF (X250)

VIN: S55275-S63550 (specific VINs only; see attached list) Model Year: 2013

CONDITION SUMMARY:

Situation: A concern has been identified on a limited number of XF vehicles where the engine may not start or may start and then cut out while in motion as a result of the in-tank electric fuel pump not being correctly activated during the vehicle start-up cycle.

Action: Retailers are required to before sale HOLD all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin.

PARTS:

PART NO.	DESCRIPTION	Qty	% OF VEHICLES REQUIRING PART*
C2Z26797	Link lead harness kit	1	100

* when ordering parts, order the expected percentage failure rate of parts identified only TOOLS:

Refer to the Workshop Manual / Repair Procedure for any required special tools

WARRANTY:

▲ NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**J028**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	Part No.	QTY. / VALUE
J028	В	Install overlay harness	86.94.78	0.40	C2Z26797	1
J028	с	Install overlay harness Drive in/drive out	86.94.78 10.10.10	0.40 0.10	C2Z26797 -	1 -

Normal Warranty policies and procedures apply

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555 MacArthur Boulevard

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REPAIR PROCEDURE

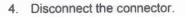
1. **A CAUTION: Make sure that accidental re-connection is not possible.**

Refer to Workshop Manual section 414-01 and disconnect the battery ground cable.

- 2. Refer to Workshop Manual section 501-05 and remove the Loadspace Scuff Plate Trim Panel.
- 3. \triangle NOTE: Left-hand (LH) shown; right-hand (RH) similar.

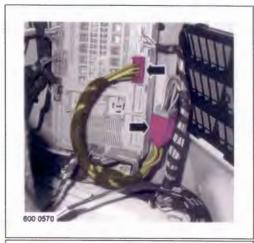
Re-position the RH loadspace trim panel to gain access to the Body Control Module - Back (BCMB) / Auxiliary Junction Box (AJB).

Remove the two (2) clips.





- 5. Install the new link lead and relay harness.
 - Connect the two (2) connectors.



- 6. Secure the M8 eyelet to the battery cable connection.
 - Feed the new harness along the existing harnesses in the position shown.
 - Re-position the battery cable connection cover.
 - Remove the nut.
 - Install the M8 eyelet on the stud.
 - Tighten the nut to 12 Nm.
 - Re-position the battery cable connection cover over the connection.
- 7. Using a suitable tape, secure the new link lead and relay harness to the existing harnesses in the positions shown.





- 8. Secure the ground cable connection.
 - Carefully feed the M6 eyelet along the underside of the existing harness to the LH-side of the luggage compartment.
 - Using a thread-cutting bolt, secure the ground cable in the position shown.
 - Tighten the bolt to 11 Nm.



9. A CAUTION: Make sure that the ground cable is fully secured in the area of the luggage compartment lid latch, so that the ground cable cannot come in to contact with the latch.

Failure to follow this instruction may result in damage to the vehicle.

Using suitable tape, secure the ground cable to the underside of the existing harness at suitable points along the rear panel of the luggage compartment.

 Fully secure the ground cable to the existing harness in the area directly below the luggage compartment lid latch.



10. Using a suitable tape, secure the foam to the connector.



11. \triangle NOTE: Left-hand shown; right-hand similar.

Secure the RH loadspace trim panel.

• Secure the two (2) clips.



- 12. Refer to Workshop Manual section 501-05 and install the Loadspace Scuff Plate Trim Panel.
- 13. Refer to Workshop Manual section 414-01 and connect the battery ground cable.

Safety Recall JO28: Affected VIN List

RETAILER CODE / NAME	VIN
0517 British Motor Car Distributors, Ltd.	S63284
0617 Jaguar Minneapolis	S62664
5302 Jaguar Paramus	S63137
5395 Jaguar West Ashley	S63082
5429 Jaguar Roanoke	S63127
5533 Jaguar Hilton Head	S62870
5662 Leith Jaguar	S63175
5703 Galpin Jaguar	S63295
5799 Jaguar Schererville	S63262