

SERVICE PROCEDURE

**G-12528
DECEMBER 2012**

SUBJECT: NONCOMPLIANCE RECALL
SCBA 7 degree passenger seats on certain DuraStar® and WorkStar® models built 26 April 2011 through 19 December 2011 with feature code 16JAJ

DEFECT DESCRIPTION

The front passenger seat may not conform to Federal Motor Vehicle Safety Standard No. 207, S4.2 General Performance Requirements. A seat that does not conform to all requirements of FMVSS 207 may not protect the occupant sufficiently in the event of a crash resulting in possible injury or death.

MODELS INVOLVED

This Noncompliance Recall involves certain DuraStar® and WorkStar® models built 26 April 2011 through 19 December 2011 with feature code 16JAJ (SCBA 7 degree passenger seats). Refer to the following VIN list for suspect population: CH562118, CH635110, CJ102902, CJ547246, CJ581526, CJ629123, and CJ629123.

PARTS INFORMATION

NOTE: The scope of this campaign is very narrow, in that it affects only 7 vehicles. Vehicle owners have been asked to call their dealers to make an appointment prior to coming in for this repair. In order to properly manage the inventory available to complete this repair on all vehicles, **DO NOT** pre-order seat rail kits for inventory and only order rail kits when customer repair request is confirmed. This will allow seat rail kits to be available for each dealer when a customer requests the repair.

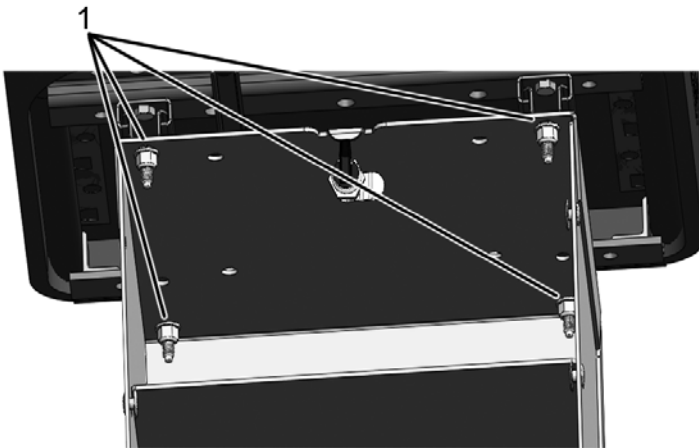
Part Number	Part Description	Quantity
2510349C91	Seat Rail Kit	1

SERVICE PROCEDURE

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

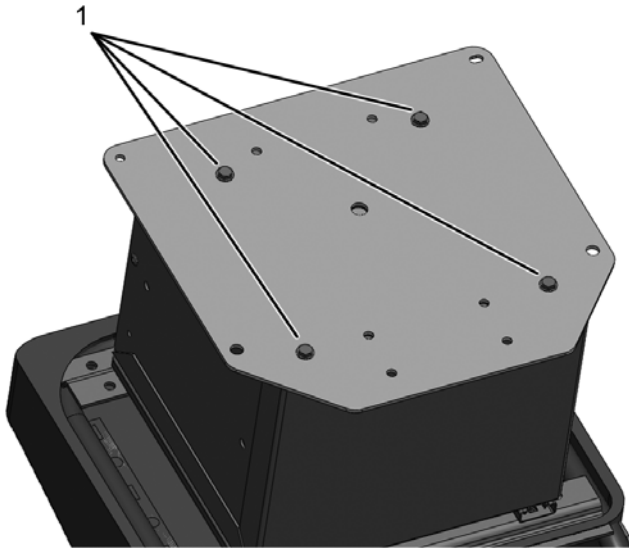
1. Park vehicle on flat surface with wheels straight ahead.
2. Shift transmission to park or neutral and set parking brakes.
3. Install wheel chocks.



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Figure 1. Seat Mounting Adapter.

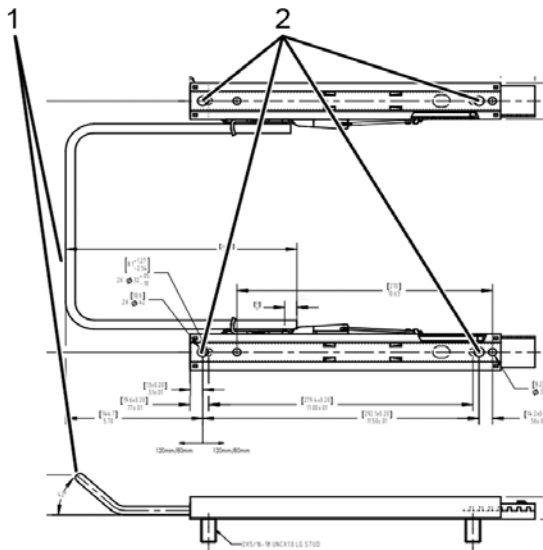
1. 5/16" washer head locknut (4)
4. Loosen and remove four washer head locknuts (Figure 1, Item 1) securing seat slide rails to seat mounting adapter and remove seat.



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Figure 2. Seat Riser Box.

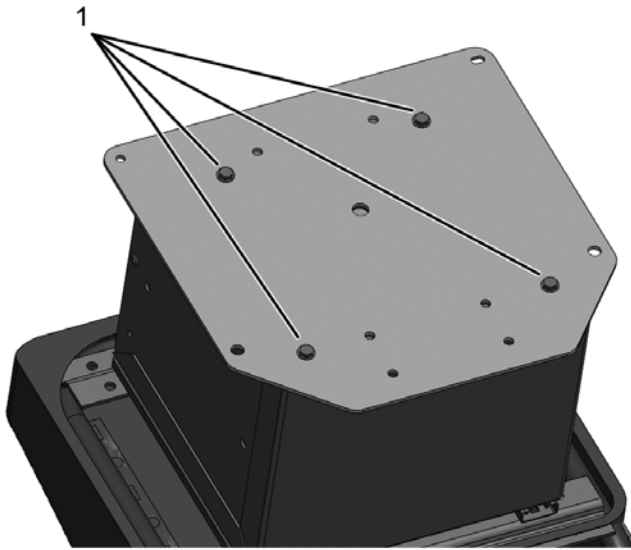
1. Bolt (4), nut (4), and washer (4)
5. Loosen and remove four bolts, four nuts, and four washers (Figure 2, Item 1) securing seat mounting adapter to riser box. Discard bolts, nuts, and washers.
6. Loosen and remove bolts securing seat slide rail assembly to bottom of seat frame. Discard seat slide rail assembly.



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Figure 3. Seat Rail Assembly and Mounting Holes.

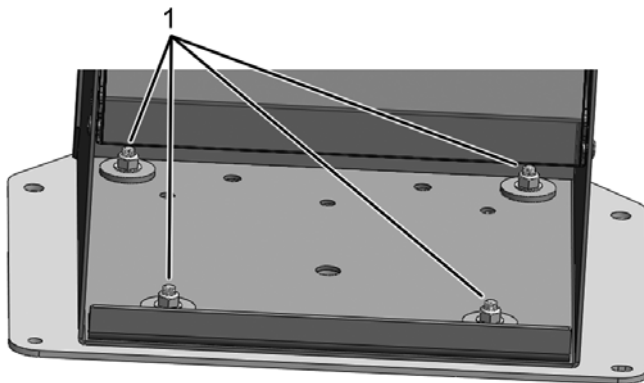
1. Handle at front of seat (2)
 2. Mounting hole (4)
7. Position new seat slide rail assembly to seat. Install 5/16"-18" x 1" bolts and tighten to 17 lb-ft (23 N·m). Refer to Figure 3 for correct handle orientation and slide rail assembly mounting holes.



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Figure 4. Seat Riser Box.

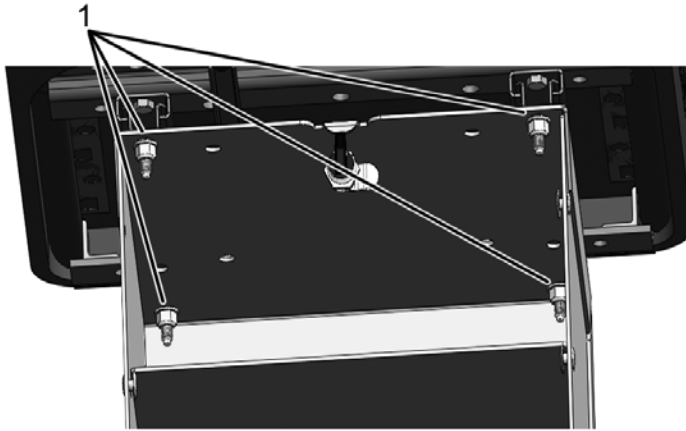
1. 5/16"-18" x 1" washer head bolt (4)
8. Position new seat mounting adapter to riser box and insert four supplied 5/16"-18" x 1" washer head bolts (Figure 4, Item 1).



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Figure 5. Seat Riser Box.

1. Heavy washer and 5/16" washer head locknut (4)
9. Place four supplied heavy washers and 5/16" washer head locknuts (Figure 5, Item 1) onto bolts installed in Step 8 and tighten to 17 lb-ft (23 N·m).



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Figure 6. Seat Mounting Adapter.

1. 5/16" washer head locknut (4)
10. Position seat to insert slide rail assembly mounting studs through holes in seat mounting adapter. Install four 5/16" washer head locknuts (Figure 6, Item 1) and tighten to 17 lb-ft (23 N·m).
11. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-12528-1	Replace seat slider rail and mounting adapter	0.7 hr

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE

INTERNATIONAL

Campaign No. _____

VIN _____

Eng.# _____

COMPLETED

Service Location Code # _____

DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 12528.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submission, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (bag of cable tie straps, roll of wire, barrel of oil, tube of silicone, etc.) should be prorated for the cost of the individual pieces/amount used during each repair.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP Enter number G—

NOUN Leave blank

C (CAUSE) Enter either 1, 2, 3. (see below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40.

TYPE PART Enter P for type part causing failure.

PAD Enter 100

UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or

transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC