

HONDA Service Bulletin

12-068

Applies To: 2012 CR-V - VINs Beginning with 3CZ - Check the iN VIN Status Inquiry

October 16, 2012

Recall: Certification Label Noncompliance

BACKGROUND

The vehicle certification label on the driver's doorjamb may have incorrect weight and tire information. This would cause the vehicle to be noncompliant with Title 49 of the Code of Federal Regulation, Part 567, "Certification."

CUSTOMER NOTIFICATION

Owners of affected vehicles will receive a notification of this campaign in November 2012.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this recall are still in dealer inventory. According to federal law, those vehicles cannot be sold or leased until the VIN-specific certification label is replaced.

Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this campaign, do a VIN status inquiry before selling it.

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CORRECTIVE ACTION

Apply a correction sticker over lines 2, 3, and 4 of the certification label on the driver's doorjamb.

PARTS INFORMATION

Your service manager was sent enough correction stickers to update all affected vehicles in your new vehicle inventory.

If you need more correction stickers, order them from Helm using reorder number Y0959. There are only about 200 vehicles affected; order a correction sticker after you find a vehicle that needs one, or a customer has called you indicating they need one.

WARRANTY CLAIM INFORMATION

Operation Number: 8150A2

Flat Rate Time: 0.2 hour

Failed Part: P/N 42762-T0A-A20

Defect Code: 5GM00 S6200 Symptom Code:

Skill Level: Repair Technician

REPAIR PROCEDURE

1. Using alcohol and a clean shop towel, clean the certification label on the driver's doorjamb. Allow the label to dry.



CERTIFICATION LABEL



1 of 2

Peel off the backing from the correction sticker, and apply it to the certification label in the exact position shown below. Press the correction sticker firmly to make sure it sticks.

GVWR 1965KG(4332LBS) TIRE SIZE RIM SIZE GAWR F 1010KG(2227LBS) P215/70R16 100S 16X6.5J GAWR R 975KG(2150LBS) P215/70R16 100S 16X6.5J P215/70R16 100S 16X6.5J TIRE SIZE RIM SIZE GAWR R 2070KG(4560LBS) TIRE SIZE RIM SIZE GAWR F 1050KG(2310LBS) P225/65R17 102T 17X6.5J GAWR R 1040KG(2290LBS) P225/65R17 102T 17X6.5J THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDE-

SHOWN ABOVE. V.I.N.: 3CZRM3H35CG700327 TYPE:MPV
TOK C AA5 -NH578 -B -G MADE IN MEXICO

RAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

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