

Campaign No. 2012120001, September 2014

Note:

This **Recall** Campaign bulletin 2012120001 replaces **Service** Campaign bulletin number 2012120001 and retains the same bulletin number.

The work procedure and warranty information are unchanged.

Service campaign bulletin 2012120001 will be replaced in Star TekInfo by **Recall** Campaign bulletin 2012010006.

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model X204. Model Year 2013**
Software Calibration Number (SCN) Code - Front SAM

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the parking lamps on the subject vehicles may be too bright and not meet the requirements of Federal Motor Vehicle Safety Standard number 108. Therefore, MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. An authorized Mercedes-Benz dealer will update the SCN code in the front SAM.

Attached is a sample copy of a letter which owners of the affected vehicles will receive.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 218 vehicles are affected.

Order No. P-RC-2012120001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

Note:

- Use DAS/Xentry 07-08/14 with all associated patches or higher.
 - Follow the steps exactly as described in Xentry.
 - Connect battery charger (battery voltage >12.5V).
1. Connect Star Diagnosis to vehicle.
 2. SCN code SAM-F control module: Control unit / Adaptations / SCN coding.
 3. Follow on-screen instructions.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Connect/disconnect battery charger (02-5058)
 Perform SCN coding in SAM-F control unit (02-7932)

Damage Code	Operation Number	Model Indicator(s)
82 910 45 8	02-4762	XD, XE
	02-5058	
	02-7932	

Note

Operation code times are subject to change. Please refer to StarTime for current labor times



Mercedes-Benz

Mercedes-Benz USA, LLC

Gareth Joyce

Vice President
Customer Services

IMPORTANT SAFETY RECALL 2012120001

This notice applies to your vehicle

WDDPK4HA2EF123456

Parking Lamp Illumination

NHTSA Recall # 12V-493

September, 2014

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that in certain Model Year 2013 GLK-Class vehicles the parking lamps may fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, reflective devices and associated equipment." Our records indicate that your vehicle is included in the affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DAG has determined that the level of illumination for the front parking lamps in your vehicle is above the maximum illumination level permitted by FMVSS 108. The higher illumination level may cause glare to oncoming vehicles. An authorized Mercedes-Benz dealer will reprogram your vehicle to lower the illumination level of your front parking lamps.

This service will be provided free of charge. We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one half hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see www.MBUSA.com/dealerlocator.

Please mention you are scheduling an appointment to repair your front parking lamps under Recall Campaign

#2012120001. You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will report back whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.MBUSA.com/recall.

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,



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Fax (201) 476-6211
www.MBUSA.com

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

☐ **SCRAPPED**

☐ **STOLEN**

☐ **OTHER** _____

☐ **SOLD** _____ **I HAVE SOLD THE VEHICLE TO:** _____

☐ **MY NEW ADDRESS IS:**

NAME _____

STREET _____

APT. _____

CITY _____

STATE _____

ZIP _____

PHONE _____

THANK YOU FOR YOUR COOPERATION