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# Service Bulletin

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**SUBJECT:** SAFETY RECALL NOTICE No. NY  
Front Hubs

**MODEL:** Certain 2012 Suzuki Equator

**Condition:**

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2012 Suzuki Equator vehicles. None of the subject vehicles have been retailed. The safety recall designator code is "NY".

**Cause:**

Due to a supplier process issue that has since been corrected, certain 2WD Suzuki Equator vehicles may have been equipped with front wheel hubs that may not meet the design hardness specifications. A wheel hub that was manufactured below the hardness specifications may eventually crack. This situation would first create noise and vibration that would give the driver warning of an issue. If the vehicle continues to be driven in this condition, the wheel hub may break and the driver may experience difficulty controlling the direction of the vehicle.

**Correction:**

To correct the problem, Suzuki dealers are requested to replace the left and right hand hubs and hub bolts with an approved repair referenced in Equator Technical Bulletin Section: Suspension-Wheels and Tires TSB No. TS 02 10032.

**Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to retail sale or lease. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.**

**1. Affected Vehicles**

Certain 2012 Suzuki Equator vehicles with specific Vehicle Identification Numbers (VINs) listed below.



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## VIN List

5Z62D0CTXCC469071	5Z61D0ER8CC469082
5Z62D0CT3CC469073	5Z61D0ERXCC469083
5Z62D0CT5CC469074	5Z61D0ER7CC469087
5Z62D0CT7CC469075	5Z61D0ER9CC469091
5Z62D0CT0CC469077	5Z61D0ER2CC469093
5Z62D0CT1CC469105	5Z61D0ER6CC469095
5Z62D0CT4CC469440	5Z61D0ERXCC469097
5Z62D0CT5CC469107	5Z61D0ER2CC469109
5Z62D0CT7CC469447	5Z61D0ER3CC469443
5Z62D0CTXCC469832	5Z61D0ER7CC469445
5Z61D0ER7CC465766	5Z61D0ER4CC469449
5Z61D0ER1CC466380	5Z61D0ER0CC469450
5Z61D0ER5CC469072	

## 2. Dealers Campaign Responsibility

Dealers are to perform this safety recall campaign on all in-stock used and customer affected vehicles regardless of vehicle age or mileage.

This safety recall campaign may have been previously performed by another dealer or in the aftermarket. Refer to for complete repair instructions. Equator Technical Bulletin Section: Suspension-Wheels and Tires TSB No. TS 02 10032.

## 3. Parts Information

<u>PART NUMBER</u>	<u>DESCRIPTION</u>	<u>QUANTITY</u>	<u>DEALER NET</u>
43420-82Z20	Hub Assembly	2	\$135.46
45157-50Z00	Hub Bolt	8	1.61

Price is current as of 10/02/12. Dealers that do not have vehicles in inventory, do not order parts as no subject vehicles have been retailed



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## 4. Claim Information

Basic Information-Replace from hubs and hub bolts

Campaign Code : NY

Operation Code : HD9999

Complaint Code : 99

Defect Code : NY

## 5. SUZUKI CONNECT Submission Procedures

A) Basic Campaign Completion. Replace hubs and hub bolts.  
Refer to page 6-7, revised 12/21/11, Suzuki Service Policy and Procedures Manual.

Claim type number 2-Short Campaign Claim

Campaign No. : NY

Variation Code : JB

Labor Hours : 0.9

Please inform all Service, Parts and Warranty Personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts Manager (DSPM) or the Warranty Assistance Helpline at 714-996-7042.

American Suzuki Motor Corporation  
Automotive Service Division