



# Recall Bulletin



## F/CMVSS NONCOMPLIANCE RECALL

**SUBJECT:** Turn Signal Bulb Outage Indicator Inoperative

**MODELS:** 2013 Chevrolet Sonic

This bulletin has been revised to include a copy of the customer letter. Please discard all copies of bulletin 12209, issued September 2012.

### CONDITION

General Motors has decided that certain 2013 model year Chevrolet Sonic vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 108 - Lamps, Reflective Devices, and Associated Equipment. When a turn signal bulb lamp fails to operate, the Body Control Module (BCM) in these vehicles does not detect this condition and will not indicate the condition to the driver. If the driver is unaware that a turn signal is not functioning as intended and does not have the light repaired, other drivers may not be alerted that the vehicle is turning and a crash could occur.

### CORRECTION

To correct this condition, dealers are to reprogram the BCM and the vehicle's key fobs.

### VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in the GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to US and Canadian dealers through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several

states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

### PART INFORMATION

No parts are required for this recall.

### SERVICE PROCEDURE

Do not attempt to order the calibration number from GM Customer Care and Aftersales. The calibration numbers required for this service procedure are programmed into control modules via a Multiple Diagnostic Interface (MDI) with the calibration update. When using a MDI for reprogramming, ensure that it is updated with the latest software version. Use **TIS2WEB on or after 09/14/12** to obtain the calibration. If you cannot access the calibration, call the Techline Customer Support Center and it will be provided.

For step-by-step programming instructions, please refer to SI and the Techline Information System (TIS) terminal.

1. Verify that there is a battery charge of 12 to 15 volts. The battery must be able to maintain a charge during programming. Only use an approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool EL-49642) or equivalent to maintain proper battery voltage during programming.
2. Reprogram the body control module (BCM). Refer to SI and Service Programming System (SPS) documentation for programming instructions, if required.
  - 2.1 Connect the MDI to the vehicle.
  - 2.2 Select J2534 MDI and Reprogram ECU from the Select Diagnostic Tool and Programming Process screen.
  - 2.3 Select K9 Body Control Module -- Programming from the Supported Controllers screen.
  - 2.4 Follow the on-screen instructions.
  - 2.5 Perform the following for the appropriate ignition type prior to proceeding with the next step:
    - Key Ignition System: Key in the ignition and any additional keys must be away from the vehicle at least 3 meters.
    - Push Button Start System: Keyless entry transmitter must be in the console programming pocket. Refer to the Help selection button on the SPS Immobilizer Setup screen for the exact pocket location. All additional transmitters must be away from the vehicle at least 3 meters.

**Note:** The following programming step may take between 10–12 min. and progress will appear to have stopped during this process. This is a normal security timer response and a restart should not be performed. If the DTC B389A set immediately after programming a replacement BCM, the Immobilizer Learn procedure was not properly completed. The Immobilizer Learn procedure needs to be performed again.

3. On the SPS Supported Controllers screen, select IMMO Immobilizer Learn - Setup. On the next screen, select Body Control Module IMMO Learn with Existing Transponder or Remote Key and follow the on-screen instructions. When Immobilizer Learn is complete,

press the Unlock button on the keyless entry transmitter to allow the keyless entry transmitter to exit the Immobilizer Learn mode.

**Note:** When performing the Tire Pressure Monitor Sensor Learn during BCM setup, the *EL-46079* tire pressure monitor diagnostic tool must be used to activate each tire pressure sensor for vehicles with UJM.

4. On the SPS Supported Controllers screen, select K9 Body Control Module — Setup and follow the on-screen instructions.
5. Check the driver information center display for additional messages regarding further calibration instructions. If there are no additional driver information center instructions present, programming is complete.
6. Clear all diagnostic trouble codes (DTCs).

**Note:** If ABS, Traction Control and/or Stabilitrak indicators are ON and DTC C0161 is set in the electronic brake control module after performing BCM programming and setup, do the following:

- Disconnect the scan tool from the data link connector.
- Turn ignition OFF, all access doors closed, all vehicle systems OFF, and all keys at least 3 meters away from the vehicle. It may take up to 2 minutes to power down.
- Turn ignition ON, verify DTC C0161 is in history. If not, repeat the above step to make sure the vehicle is in sleep mode.
- Use the scan tool to clear the DTCs.

#### WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time
V2647	Reprogram BCM	0.5

#### COURTESY TRANSPORTATION

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

#### CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

**DEALER RECALL RESPONSIBILITY** – For US and Export (US States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

**This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your facility may be subject to a civil penalty for each such sale.**

**DEALER RECALL RESPONSIBILITY - All**

All unsold new vehicles in dealer's possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your facility for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



October 2012

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2013 model year Chevrolet Sonic vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 108 - Lamps, Reflective Devices, and Associated Equipment. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## **IMPORTANT**

- Your vehicle is involved in recall 12209.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

### **Why is your vehicle being recalled?**

When a turn signal bulb lamp fails to operate, the Body Control Module (BCM) in your vehicle does not detect this condition and will not indicate the condition to you. If you are unaware that a turn signal is not functioning and do not have the light repaired, other drivers may not be alerted that your vehicle is turning and a crash could occur.

### **What will we do?**

Your GM dealer will reprogram the BCM and the vehicle's key fobs. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 30 minutes.

If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on courtesy transportation.

### **What should you do?**

You should contact your GM dealer to arrange a service appointment as soon as possible. Also, **please remember to bring all of the vehicle's key fobs with you to the dealership so they can be reprogrammed.**

### **Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 12V454.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney  
General Director,  
Customer and Relationship Services

GM Recall #12209