

TO: All Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: July 2012

SUBJECT: 2001 - 2008 Tribute Engine Cover Modification Voluntary Safety Recall 6812G

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2001 - 2008 Tribute vehicles equipped with 3.0L engine and cruise control.

There may be inadequate clearance between the engine cover and the speed control cable, which could allow the throttle to stick when the accelerator pedal is fully or almost-fully depressed, increasing the risk of an accident.

Parts are currently being secured to perform the permanent repair. We are closely working with our suppliers to accelerate parts availability. Until service parts to modify the engine cover are available, dealers are to perform the interim repair described below to eliminate the possibility of a stuck throttle when the accelerator is fully or almost-fully depressed. It is anticipated that parts for the permanent repair will be available mid-August 2012.

Interim Repair:

Dealers are to disconnect and secure the speed control cable away from the throttle linkage. This service must be performed on all affected vehicles at no charge to the vehicle owner. Refer to Attachment II. We will publish updated service procedures, parts information, and warranty information for the permanent repair when parts are available.

Owners of affected vehicles will be notified by first class mail beginning August 6, 2012. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

This package contains important information about Voluntary Safety Recall 6812G:

Attachment I	Service Information
Attachment II	Interim Repair Procedure
Attachment III	Initial Owner Notification Letter
Attachment IV	Acknowledgement of Interim Service Offer

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.



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To help you effectively perform this recall, Mazda has developed the following resources:

- 1. The attached service information (Attachment I) and the interim repair procedure (Attachment II) were emailed to your Service Department and are also available on eMDCS and MS3 (Mazda Service Support System) websites via MXConnect
- 2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3 for English speaking Hotline Specialist, Option 4 for Spanish speaking Hotline Specialist.
- 3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,

Satoshi Takahashi Director, Technical Services Division Mazda North American Operations



CONDITION OF CONCERN

On 2001 - 2008 Tribute vehicles equipped with 3.0L engine and cruise control, there may be inadequate clearance between the engine cover and the speed control cable, which could allow the throttle to stick when the accelerator pedal is fully or almost-fully depressed, increasing the risk of an accident.

Parts are currently being secured to perform the permanent repair. Until service parts to modify the engine cover are available, dealers are to perform the interim repair described below to eliminate the possibility of a stuck throttle when the accelerator is fully or almost-fully depressed. It is anticipated that parts for the permanent repair will be available mid-August 2012. We are closely working with our suppliers to accelerate parts availability.

Interim Repair: Dealers are to disconnect and secure the speed control cable away from the throttle linkage. This service must be performed on all affected vehicles at no charge to the vehicle owner. Refer to Attachment II.

<u>IMPORTANT</u>

Because parts for the permanent repair are not yet available, <u>if a customer declines to have the interim repair performed on their vehicle</u>, complete the Acknowledgement of Interim Service Offer (Attachment IV), including the VIN, and have the customer sign it. However, please make every effort to explain to the customer the risks associated with declining the interim repair and convince the customer to have the interim repair completed. Fax the completed, signed form to MNAO Customer Assistance at 949-727-5492. Keep a copy for your dealership's records.

Owners of affected vehicles will be notified by first class mail beginning August 6, 2012. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
IY Tribute equipped gine and cruise	4F2****1KM00056 through 8KM32738	April 17, 2000 through June 20, 2008

The asterisk symbol "*" can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning August 6, 2012.

PARTS INFORMATION

Parts are not required to complete the interim repair. We anticipate service parts to perform the permanent repair will be available mid-August 2012. We will publish service procedures, parts information, and warranty information for the permanent repair when parts are available.

WARRANTY CLAIM PROCESSING INFORMATION

	* Interim Repair – Disconnect & secure speed control cable away from throttle linkage
Warranty Type	R
Symptom Code	99
Damage Code	99
Process Number	J1204A
Part Number Main Cause	AJC8-10-2F0
Quantity	0
Labor Operation Number	YY741XRX
Labor Hours	0.2 hrs

^{*} THIS IS AN INTERIM REPAIR ONLY. IT WILL NOT CLOSE SAFETY RECALL 6812G.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range
2001 – 2008 Tribute equipped with 3.0L engine and cruise control	4F2*****1KM00056 through 8KM32738	April 17, 2000 through June 20, 2008

2. Perform a Warranty Vehicle Inquiry using your eMDCS System.

eMDCS System - Vehicle Status Inquiry Results

If eMDCS displays:	Action to perform:
RECALL 6812G OPEN	Proceed to "REPAIR PROCEDURE".
RECALL 6812G is not displayed	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

REPAIR PROCEDURE

Please refer to Attachment II.

A. OVERVIEW

In some of the affected vehicles, there may be inadequate clearance between the engine cover and the speed control cable, which could allow the throttle to stick when the accelerator pedal is fully or almost-fully depressed, increasing the risk of an accident.

Parts are not currently available to perform the permanent repair. Until service parts to modify the engine cover are available, dealers are to perform the interim repair described below to eliminate the possibility of a stuck throttle when the accelerator is fully or almost-fully depressed. It is anticipated that parts for the permanent repair will be available mid-August 2012.

B. VEHICLE INSPECTION PROCEDURE

1. Verify that the vehicle is within one of the following ranges:

Model	VIN Range	Build Date Range
Certain 2001 - 2008 Tribute vehicles equipped with 3.0L engine and cruise control	VIN Range: 4F2***** 1KM00056 through 8KM32738	From April 17, 2000 through June 20, 2008

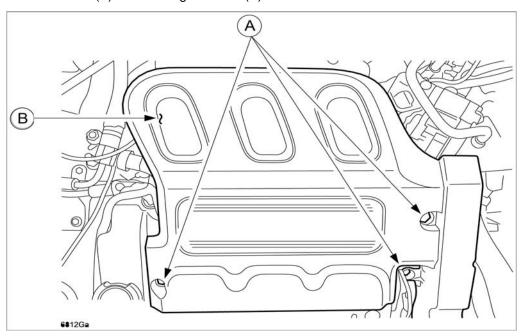
- If the vehicle is within the above range, proceed to Step 2.
- If the vehicle is not within one of the above ranges, return vehicle to the customer or inventory.
- 2. Perform a Warranty Vehicle Inquiry using your eMDCS System. Refer to eMDCS System Warranty Vehicle Inquiry Results table below.

eMDCS System - Warranty Vehicle Inquiry Results:

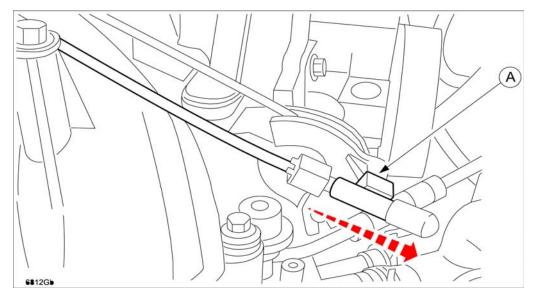
If eMDCS displays:	Action to perform:
RECALL 6812G OPEN	Proceed to "C. INTERIM REPAIR PROCEDURE".
RECALL 6812G is not displayed	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

C. INTERIM REPAIR PROCEDURE

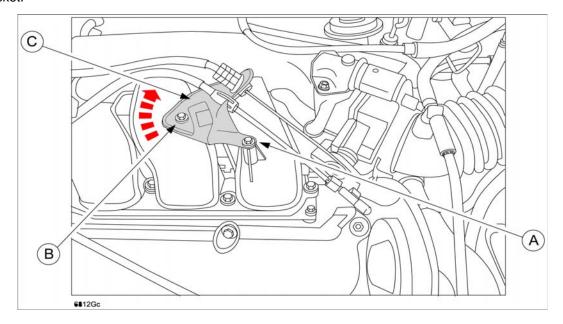
1. Remove the three nuts (A) and the engine cover (B).



2. Slide the speed control cable off of the throttle body lever nail head (A).

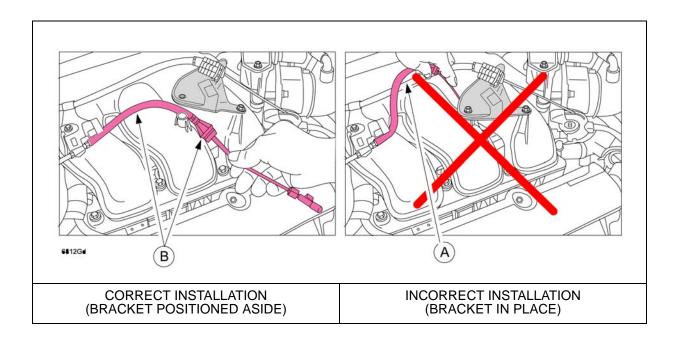


Loosen the RH throttle cable bracket bolt (A) and remove the LH throttle cable bracket bolt (B).
Rotate the bracket (C) to allow enough clearance for the speed control cable to be positioned under the bracket.

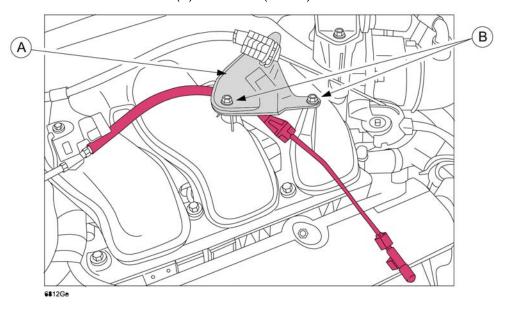


NOTE: Do not bend the speed control cable (A) in order to route it under the throttle cable bracket. The throttle cable bracket <u>must</u> be positioned aside or damage to the speed control cable may occur.

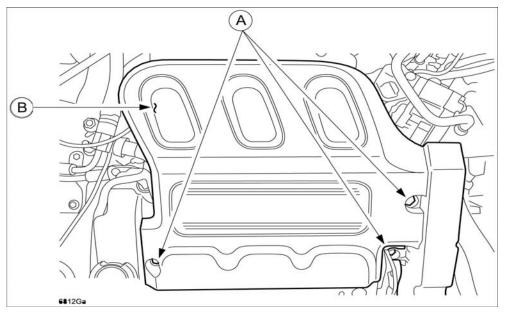
4. Route the speed control cable (B) under the bracket as shown in "correct installation" below.



5. Reposition the throttle cable bracket (A) and tighten both bolts (B). Tighten the throttle cable bracket bolts (B) to 89 in-lbf (10 Nm).



6. Reinstall the engine cover (B) and tighten the three nuts (A). Tighten the engine cover nuts to 53 in-lbf (6 Nm).



7. Return the vehicle to the customer.

August 2012

2001 - 2008 Tribute 3.0L Engine Cover Modification Voluntary Safety Recall 6812G

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2001 - 2008 Tribute vehicles equipped with 3.0L engine and cruise control.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On your vehicle, there may be inadequate clearance between the engine cover and the speed control (sometimes known as cruise control) cable, which could allow the engine to be stuck at full power when the accelerator pedal is fully or almost-fully depressed. A throttle that is stuck fully or almost fully open may result in very high vehicle speeds and make it difficult to stop or slow the vehicle, which could cause a crash, serious injury, or death. This risk exists regardless of whether or not cruise control is used.

What will Mazda do?

Your Mazda dealer will modify the engine cover to provide sufficient clearance for the speed control cable on your vehicle free of charge. Parts for this permanent repair are expected to be available in mid-August 2012. As a result, a two-stage repair process has been implemented. If parts are available, your dealer will perform the repair. If parts are not yet available, your dealer will disconnect the speed control cable to eliminate the safety concern. With this interim repair, the speed control system will be inoperable until the permanent repair is performed.

When parts for the permanent repair are available, we will notify you again by mail to contact your dealer to have the repair performed free of charge. We recognize this may be an inconvenience, but we believe this action is in the best interest of our customer's safety. We are closely working with our suppliers to accelerate parts availability.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.



What should you do?

You can temporarily reduce the possibility of this condition occurring by not fully or almost-fully depressing the accelerator pedal until the vehicle is repaired. If you experience what you believe is a stuck throttle in this or any other vehicle, you should firmly and steadily apply the brakes without pumping the brake pedal, shift to neutral, steer the vehicle to a safe location and shut the engine off after the vehicle is safely stopped.

Mazda is concerned for your safety. Please call your dealer without delay and request a service appointment for this recall. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for the inconvenience this situation causes, and assure you that we are doing everything possible to expedite resolution.

Sincerely,

Mazda North American Operations

FOR USE ONLY UNTIL PARTS ARE AVAILABLE FOR RECALL 6812G

Fax completed, signed form to: 949-727-6592

Acknowledgement of Interim Service Offer

Mazda has announced Safety Recall 6812G for your vehicle to address inadequate clearance between the engine cover and the speed control cable, which could result in a stuck throttle, increasing the risk of an accident. The concern exists regardless of whether or not speed control is used.

Parts for the permanent repair are currently not available. Until parts are available, Mazda is offering an interim repair at no cost to the customer to disable the speed control system to eliminate the possibility of a stuck throttle when the accelerator is fully or almost-fully depressed.

This form acknowledges that the customer:

(1)	has been fully informed by the dealer about the risks associated with declining the interim
	repair, including the increased risk of an accident,
and	1

(2) has chosen <u>not</u> to have the interim repair completed.

Dealer Service Manager	Date	Customer Signature	Date
Vehicle Identification Number	r (VIN)	Customer Name (Print)	Date