

SERVICE PROCEDURE

**G-12518
JULY 2012**

**SUBJECT: NON-COMPLIANCE RECALL
Inner-lower-lining to lower-lining joint seam screw
torque on certain CE models built 07 September 2010
through 09 September 2010**

DEFECT DESCRIPTION

The inner-lower-lining to lower-lining joint seam screws may not be tightened to the correct specification, which could result in a Non-Compliance to Federal Motor Vehicle Safety Standard 221. The purpose of this standard is to reduce deaths and injuries resulting from the structural collapse of school bus bodies during crashes. In the event of an accident involving the body structure, a portion of the interior panel could separate from the adjoining inner-lower-lining panel, which could increase the risk of injury.

MODELS INVOLVED

This non-compliance recall involves certain CE models built 07 September 2010 through 09 September 2010.

This procedure only applies to CE model buses built 07 September 2010 through 09 September 2010 and flagged with Safety Recall # 12518 in Service Portal. All other vehicles built during this period have been determined not to require this repair procedure.

SERVICE PROCEDURE

WARNING! Park vehicle on hard flat surface, turn the engine off, set the parking brake, and block the wheels to prevent the vehicle from moving in both directions. Failure to do so may result in property damage, personal injury, and / or death.

WARNING! If the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over, potentially resulting in property damage, personal injury, and / or death.

WARNING! Always wear safe eye protection when performing vehicle maintenance. Failure to do so may result in serious eye injury.

1. Park vehicle on a flat surface, shift transmission to park or neutral, set parking brake, and block wheels to prevent vehicle from moving in both directions.
2. Inspect lower-inner-lining to lower-lining joints. Make sure screws are torqued to no less than 25 lb-in (2.8 N·m) (Figure 1).

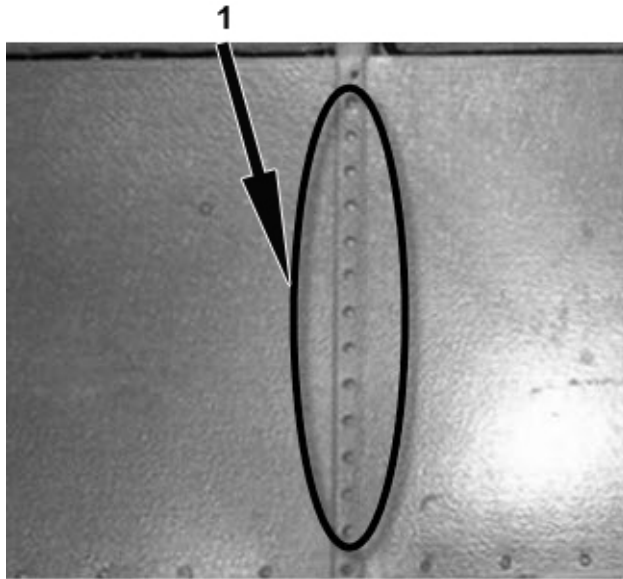


Figure 1

1. Lower-inner-lining joint

NOTE: The front-and rear-side emergency door and rear bulkhead joints are not affected.

3. Should seat back cover and foam require removal from any seat to gain access to inner-lower-lining joint seam screws, unlatch and lift seat cushion. Release J-clips from bottom of seat back upholstery and remove seat back cover and foam (Figure 2).



Figure 2

1. Inner-lower-lining joint seam screws

4. Should seat back require removal from any seat riser to gain access to inner-lower-lining joint seam screws, remove pinch bolts between seat back and seat back riser and remove seat back (Figure 3).



Figure 3

1. Pinch bolts

5. Reinstall any seat back removed. Tighten pinch bolts until there are three threads past nut (Figure 4).

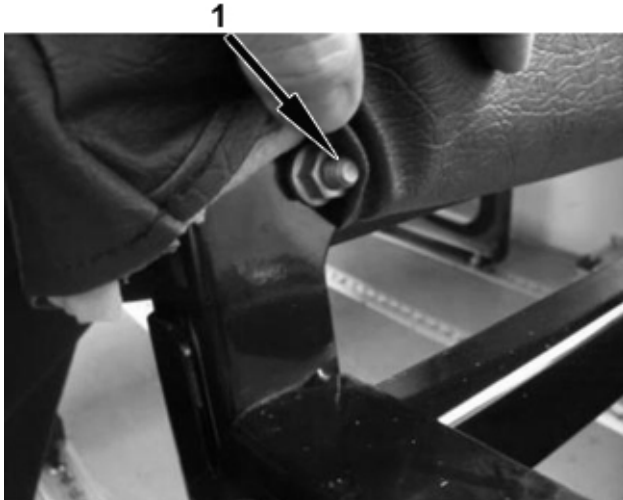


Figure 4

1. Correct installation where bolt threads extend three threads past the nut.

NOTE: Figure 4 is for illustration only as the seat foam and cover should not be installed at this time.

6. Reinstall any seat back foam and cover removed, and refasten J-clips at bottom of the upholstery.
7. Repeat this process for each inner-lower-lining to lower-lining joint in the bus you are working on.
8. Remove blocks from wheels.

END OF SERVICE PROCEDURE

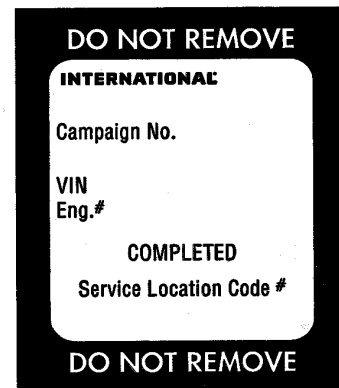
LABOR INFORMATION

Operation Number	Description	Time
A40-12518-1	Inspect and tighten joint screws; first joint	0.3
A40-12518-2	Inspect and tighten joint screws; each additional joint	0.1
A40-12518-3	Remove seatback cover and foam (only when access is necessary)	0.1
A40-12518-4	Remove seatback cover, foam, and seatback (only when access is necessary)	0.2

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



The image shows a black rectangular label with a white central area. The text on the label is as follows:

DO NOT REMOVE
INTERNATIONAL
Campaign No. _____
VIN _____
Eng.# _____
COMPLETED
Service Location Code # _____
DO NOT REMOVE

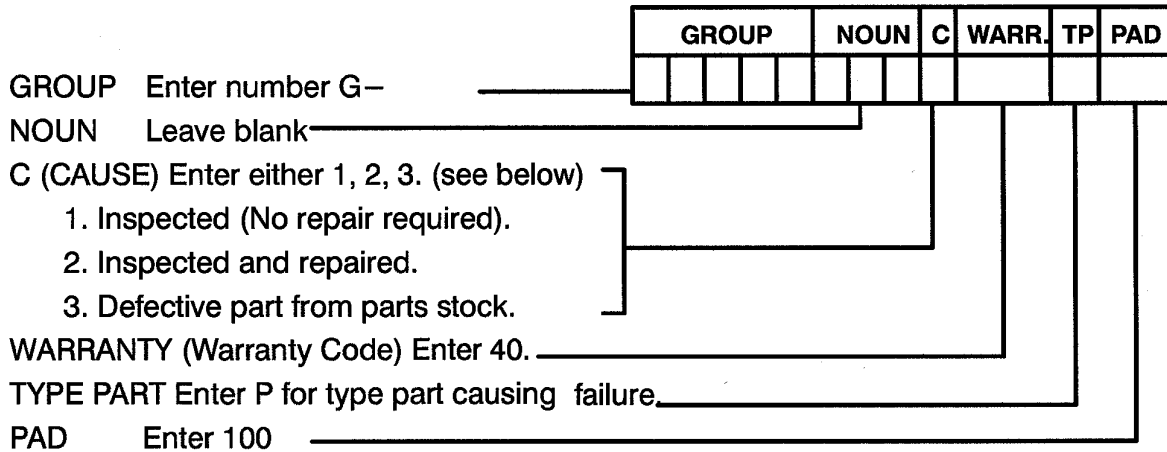
ADMINISTRATIVE/DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 12518.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submission, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (bag of cable tie straps, roll of wire, barrel of oil, tube of silicone, etc.) should be prorated for the cost of the individual pieces/amount used during each repair.



UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such

motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

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EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner, making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC