



July 09, 2012

Ms. Nancy L. Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.W.  
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 12V-216

Enclosed are representative copies of communications relating to the 2010 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers on July 11, 2012 and to begin owner notification during the week of July 16, 2012. The exact number of manufactured vehicles in the recall is 67,877.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in black ink, appearing to read "David D. Dillon".

David D. Dillon  
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall M22

cc: F. Borris



**CHRYSLER**

July 2012

Dealer Service Instructions for:

## **Safety Recall M22/NHTSA 12V-216 Transmission Skid Plate**

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### **Models**

**2010 (JK) Jeep® Wrangler**

*NOTE: This recall applies only to the above vehicles equipped with an automatic transmission (sales code DGV) built through July 14, 2010 (MDH 071420).*

**IMPORTANT:** Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

### **Subject**

The transmission skid plate on about 67,800 of the above vehicles may allow debris to collect in the undercarriage of the vehicle under certain driving conditions. If an excessive amount of debris collects in the undercarriage, the catalytic converter could ignite the debris, causing an underbody fire without warning.

### **Repair**

The transmission skid plate must be replaced with a skid bar on all involved vehicles.

**Parts Information****Part Number****Description****CBL2M221AA****Transmission Skid Bar Package**

Each package contains the following components:

**Quantity****Description**

1

Bar, Transmission Skid

3

Bolts, Transmission Skid Bar Mounting

**Special Tools**

No special tools are required to perform this service procedure.

### Service Procedure

1. Lift the vehicle on an appropriate hoist.
2. Remove and discard the left and right side transmission skid plate mounting bolts (Figure 1).
3. While holding the transmission skid plate, remove and discard the center transmission skid plate mounting bolt. Lower and discard the transmission skid plate (Figure 1).

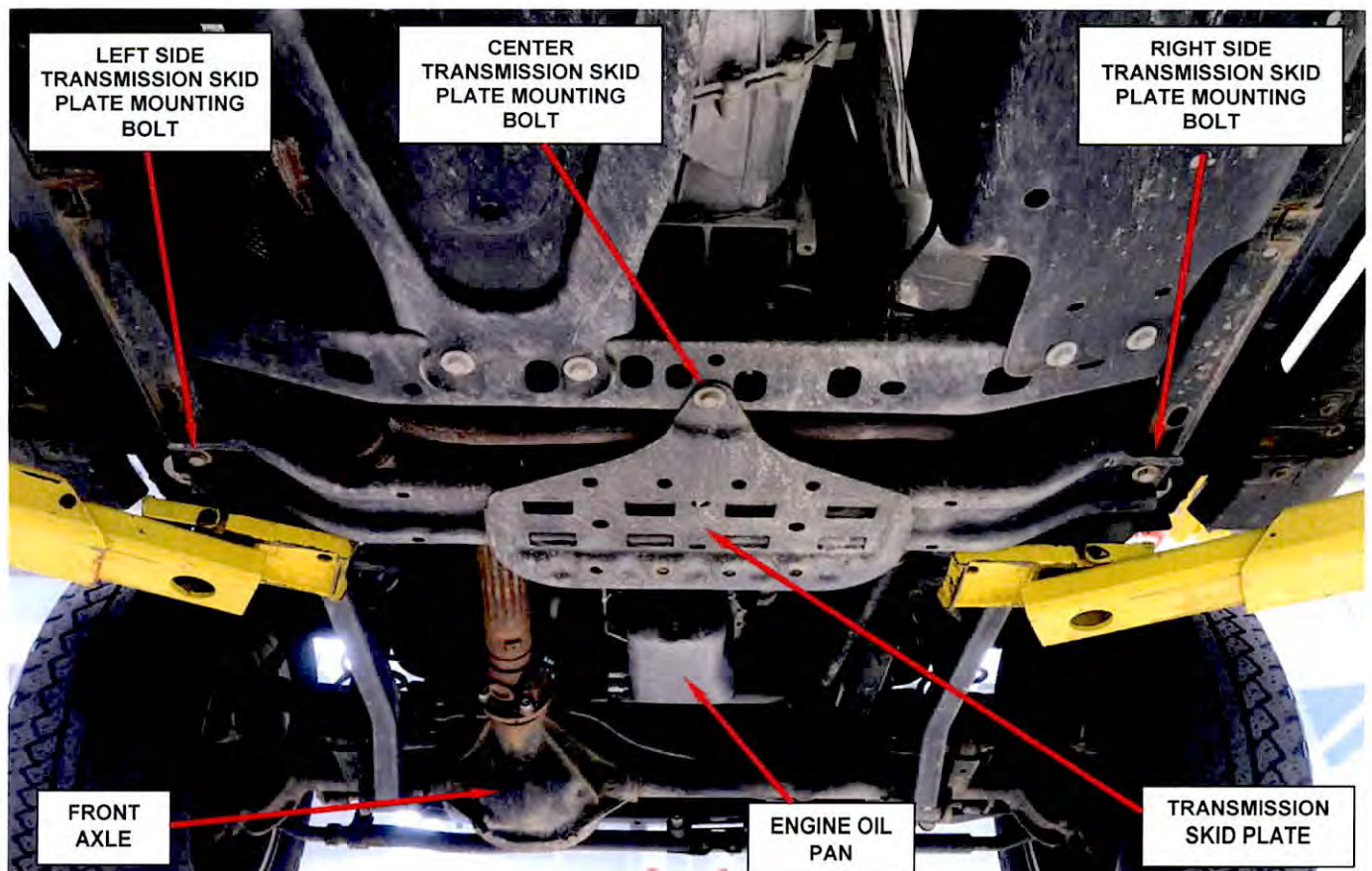


Figure 1 – Transmission Skid Plate Removal



**Service Procedure (Continued)**



**Figure 2 – Install New Transmission Skid Bar**

4. Clean out any debris that may have collected in the undercarriage.
5. Clean the area where the new transmission skid bar mounts to the frame (Figure 2).
6. Place the new transmission skid bar into position and hand start all three mounting bolts (Figure 2).

**Service Procedure (Continued)**



**Figure 3 – Tighten Mounting Bolts with a Torque Wrench**

7. Tighten the three transmission skid bar mounting bolts to 48 ft. lbs. (65 N·m) (Figure 3).
8. Lower the vehicle from the hoist.



**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	<b><u>Labor Operation Number</u></b>	<b><u>Time Allowance</u></b>
Replace transmission skid plate with a skid bar	13-M2-21-82	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

**Dealer Notification**

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

**Owner Notification and Service Scheduling**

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

**Vehicle Lists, Global Recall System, VIP and Dealer Follow Up**

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

**Additional Information**

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
Chrysler Group LLC





## **SAFETY RECALL M22 / NHTSA 12V-216 TRANSMISSION SKID PLATE**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Jeep® Wrangler vehicles**.

***The problem is...*** The transmission skid plate on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may allow debris to collect in the undercarriage of the vehicle under certain driving conditions. If an excessive amount of debris collects in the undercarriage, the catalytic converter could ignite the debris, causing an underbody fire without warning.

***What your dealer will do...*** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the transmission skid plate with a transmission skid bar. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

***What you must do to ensure your safety...*** Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.jeep.com/ownersreg](http://www.jeep.com/ownersreg)

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code M22

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



**CHRYSLER**

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**TRANSMISSION SKID PLATE**

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Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Jeep® Wrangler vehicles**.

Chrysler is working with its supplier as quickly as possible to obtain skid bars for these vehicles. Chrysler anticipates that the dealers will have an adequate quantity of skid bars to begin repairs in 3 weeks.

***The problem is...***      **The transmission skid plate on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may allow debris to collect in the undercarriage of the vehicle under certain driving conditions. If an excessive amount of debris collects in the undercarriage, the catalytic converter could ignite the debris, causing an underbody fire without warning.**

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***What you must do to ensure your safety...***      **Contact your Chrysler, Jeep, or Dodge dealer today to schedule a service appointment. To ensure part availability, please schedule your service appointment no sooner than 3 weeks from receipt of this letter. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.****

***If you need help...***      **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

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